



January 29<sup>th</sup>, 2019

Dear Customers:

Starting Friday, February 4<sup>th</sup> and continuing into early March, Whitestown Municipal Utility Water customers may notice a chlorine smell in their tap water. The change is caused by annual maintenance work in the water production system where chlorine is used to disinfect drinking water from our water provider, Citizens Energy Group.

The maintenance work is done to optimize water quality in the drinking water distribution system and the same process is commonly used throughout the drinking water industry.

While the work is ongoing, customers may notice a temporary chlorine or "swimming pool" smell in their water. During this time, tap water is still safe to drink and meets all regulatory standards. As always, customers undergoing dialysis treatment should contact their hospitals and/or local dialysis centers for appropriate treatment adjustments for free chlorine rather than chloramine usage.

For customers with aquaria or sensitive plant species, Whitestown Municipal Utility suggests that tap water sit in an open container overnight to allow the disinfectant to dissipate before filling tanks or watering sensitive plants such as orchids. In addition, homeowners or restaurants that utilize reverse osmosis may want to adjust the filters within their systems.

For more information, contact Whitestown Municipal Utility at (317) 733-8584

6210 Veterans Dr Whitestown, IN 46075  
Utility Office 317-733-8584  
[www.whitestown.in.gov](http://www.whitestown.in.gov)