

The Hosted Solution offered by Civic Systems is the easiest, most reliable and cost-effective solution to accomplish more with fewer resources. Our solutions evolve and adapt to keep ahead of changing business technology and security requirements.

	Features	Benefits
Affordable Cost	<ul style="list-style-type: none"> • Customized application platform – All hardware and software to run your application(s) is provided • Technical team administers and maintains your software 	<ul style="list-style-type: none"> • Budget-friendly, fixed cost includes everything to ensure your application is in a secure cloud
Highest Performance	<ul style="list-style-type: none"> • Dedicated server farms • Multiple Tier III data centers • Universal compatibility • Capacity on demand 	<ul style="list-style-type: none"> • Optimized performance
Unsurpassed Reliability	<ul style="list-style-type: none"> • Redundant servers • Multiple internet connections • Secure facilities • Backup generators • 24/7 monitoring • Redundant fiber-optic network 	<ul style="list-style-type: none"> • 99.95% uptime guarantee – your cloud is running when you need it
Universal Access	<ul style="list-style-type: none"> • Data encryption • Internet access with dark fiber to major peering points 	<ul style="list-style-type: none"> • The software is available anywhere at anytime
Total Security	<ul style="list-style-type: none"> • Multiple firewalls • Intrusion detection • Regular vulnerability assessments • Biometric access controls • Virus scanning and protection • Hardened computer systems • SSAE-16 Type II Certified • CISSP's on staff • Log monitoring/archiving • Services located in USA 	<ul style="list-style-type: none"> • The software runs in a secure environment utilizing the industry's latest "security best practices"
Priority Support	<ul style="list-style-type: none"> • 24/7 help desk • 24/7 monitoring • Rapid response to customer issues • Access to system administrators and DBAs 	<ul style="list-style-type: none"> • Our extended service hours and dedicated technical experts keep your software operating smoothly
Fail-Safe Backup	<ul style="list-style-type: none"> • Daily backups • Daily tape backups are sent to secure off-site facility • Optional DR services available • Active-Active geographically diverse data centers 	<ul style="list-style-type: none"> • Your data is protected and can be rolled back in the event of a problem
Trustworthy Team	<ul style="list-style-type: none"> • Dedicated experienced team 	<ul style="list-style-type: none"> • Our team will work with you to achieve your technical and customer experience objectives