

Building Department >>>

Department Year End Summary

Jobs by Type

Permits Issued

Inspection Volume

Rental Growth



Issue
2021

Year End Department Report

Building Dept.

building department director >>>

Another Record Year for the Department

The Whitestown Building Department has continued showing growth over the last four years – despite a pandemic. Looking ahead to the New Year, Dave Taylor states his department will continue to break records.

I have been very proud of our department's work efforts and commitment through the pandemic and moving forward. Our staff is dedicated to the mission of the department and the of the Town.

For more information go to
<https://whitestown.in.gov/buildingdepartment>



Jobs by Type

Town's growth continues

As companies worked to get back to a new normal, work crews raced to make up for time lost. Even despite supply chain issues, job growth by typed increased by 42% over 2020 with project costs rising \$87.2M.

JOBS BY TYPE	2020		2021	
	#	PJT COST	#	PJT COST
COMMERCIAL ACCESSORY STRUCTURE	6	\$ 38,254,524.00	25	\$ 317,026,834.00
COMMERCIAL BUILDING ADDITION	4	\$ 5,640,000.00	2	\$ 832,323.00
COMMERCIAL BUILD-OUT/REMODEL	39	\$ 24,405,085.00	31	\$ 41,550,132.00
COMMERCIAL CELL TOWER	1	\$ 5,000.00	9	\$ 122,814,153.00
COMMERCIAL CONSTRUCTION TRAILER	7	\$ 30,002,721.00	2	\$ 272,000.00
COMMERCIAL DEMOLITION	3	\$ 26,000.00	27	\$ 3,349,405.00
COMMERCIAL ELECTRIC (ONLY)	18	\$ 3,977,142.73	39	\$ 906,395,000.00
COMMERCIAL MULTI-FAMILY	3	\$ 986,000.00	13	\$ 6,132,219.00
COMMERCIAL RACKING/HIGH RACKING	7	\$ 3,532,890.00	35	\$ 32,945,397.00
COMMERCIAL SIGN	37	\$ 373,292.00	4	\$ 60,707,000.00
COMMERCIAL SWIMMING POOL	2	\$ 222,000.00	43	\$ 4,591,936.00
FOUNDATION ONLY	4	\$ 15,190,000.00	6	\$ 155,957,393.00
NEW COMMERCIAL BUILDING	14	\$ 78,247,721.00	17	\$ 175,427,428.00
RESIDENTIAL ACCESSORY STRUCTURE	19	\$ 264,297.00	17	\$ 448,116.00
RESIDENTIAL ADDITION	11	\$ 205,368.00	10	\$ 205,821.00
RESIDENTIAL DEMOLITION	3	\$ 150,000.00	4	\$ 94,571.00
RESIDENTIAL ELECTRIC (ONLY)	12	\$ 23,221.00	12	\$ 1,105,120.00
RESIDENTIAL NEW SINGLE FAMILY	268	\$ 76,612,136.00	443	\$ 119,795,372.00
RESIDENTIAL NEW TWO FAMILY	23	\$ 6,053,000.00	78	\$ 20,813,656.00
RESIDENTIAL REMODEL	41	\$ 1,477,662.00	20	\$ 769,329.00
RESIDENTIAL SWIMMING POOL	2	\$ 129,000.00	3	\$ 165,000.00
RESIDENTIAL TOWNHOME			60	\$ 14,253,000.00
TOTALS	524	\$ 285,777,059.73	900	\$ 1,985,651,205.00

Number of Rentals Soar

Rental Property Owners

The housing market in Whitestown saw the availability of new builds on the rise. Residential property management (RPM) companies used this as opportunity to scoop up existing and new builds to add to their portfolios. It also added competition among already established RPM companies in Whitestown with new ones expanding their market areas.



2021	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC	TOTALS	2021	COLLECTED FEES
NEW REGISTRATIONS W/ INSP	4	6	10	5	7	10	5	20	14	4	10	9	104		\$ 13,520.00
NEW REGISTRATION INSPECTIONS	5	2	6	4	7	6	3	8	7	3	6	8	65		
UTFS ONLY NEW CONSTRUCTION		2	2	0	0	2	0	8	6	2	3	0	25		\$ 3,250.00
UTFS NO INSPECTION		1	2	1	0	5	2	4	0	0	1	2	18		\$ 2,340.00
ANNUAL REGISTRATION RENEWALS	1	1	1	1	5	5	5	3	3	3	0	1	29		\$ 3,625.00
RENEWAL INSPECTIONS	1	1	1	1	5	3	5	2	4	2	0	1	26		
RE-INSPECTIONS	2	1	4	3	5	3	3	9	13	7	5	8	63		
FINES COLLECTED															\$ 4,375.00
TOTAL RENTALS: 339 HOMES														TOTALS	\$ 27,110.00



Lennar brings new style to Whitestown

Number of Issued Permits Surpass Previous Years

As some under construction subdivisions closed out their available homes, others were introduced along with new apartments and assisted living options. Bridle Oaks, Cardinal Point, Jackson Run, and Trailside started selling homesites in their newly established neighborhoods, and we saw apartment complexes by the Little League fields and Meadows on Main go vertical. Senior residents will have options at the senior living Glasswater.

More Housing!

Housing options flourished in Whitestown during 2021.

The number of employment opportunities saw the need for more affordable housing options in Whitestown. With record home sales during 2020-2021, homeowners had living options from apartments, duplexes, townhouses and single-family homes of all square footage sizes. Others opted for more short-term living options such as apartment living while determining if this is the area to establish roots.

PERMITS ISSUED BY TYPE	2018 ISSUED	2019 ISSUED	2020 ISSUED	2021 ISSUED
COMMERCIAL ACCELERATED FOUNDATION PERMIT	9	10	4	18
COMMERCIAL ACCESSORY STRUCTURE PERMIT	8	7	3	19
COMMERCIAL BUILDING ADDITION PERMIT	2	3	6	2
COMMERCIAL BUILD-OUT/REMODEL PERMIT	45	39	36	34
COMMERCIAL CONSTRUCTION TRAILER PERMIT	10	9	8	10
COMMERCIAL DEMOLITION PERMIT	1	1	3	7
COMMERCIAL ELECTRIC (ONLY) PERMIT	20	28	18	28
COMMERCIAL MULTI-FAMILY HOME BUILDING PERMIT	0	2	1	33
COMMERCIAL NEW STRUCTURE BUILDING PERMIT	23	28	16	20
COMMERCIAL NEW TENANT CERTIFICATE OF OCCUPANCY	0	0	1	1
COMMERCIAL RACKING/HIGH RACKING PERMIT	5	10	8	15
COMMERCIAL SIGN PERMIT	44	48	37	36
COMMERCIAL SWIMMING POOL PERMIT	0	0	2	4
FIRE PROTECTION/SPRINKLER SYSTEMS PERMIT				35
RESIDENTIAL ACCESSORY STRUCTURE PERMIT	3	15	19	16
RESIDENTIAL ADDITION PERMIT	6	8	10	13
RESIDENTIAL DEMOLITION PERMIT	1	4	3	5
RESIDENTIAL ELECTRIC (ONLY) PERMIT	10	6	12	7
RESIDENTIAL NEW SINGLE FAMILY HOME BUILDING PERMIT	209	205	271	453
RESIDENTIAL NEW TWO-FAMILY HOME BUILDING PERMIT	0	2	24	99
RESIDENTIAL TOWNHOME PERMIT				62
RESIDENTIAL REMODEL PERMIT	24	13	45	29
RESIDENTIAL SWIMMING POOL PERMIT	1	1	2	3
TOTALS	421	439	529	949

Inspection Volume Keeps Inspectors Busy

INSPECTIONS BY TYPE	YEAR END TOTALS		
	# OF INSPECTIONS	VIOLATIONS CITED	OCC SQ FT
COMMERCIAL ABOVE CEILING	121		24,309,561
COMMERCIAL FINAL	106		17,929,814
COMMERCIAL FOOTING	158		44,239,767
COMMERCIAL FOUNDATION	12		3,012,378
COMMERCIAL INSULATION	52		6,382,768
COMMERCIAL ROUGH ELECTRICAL	141		50,911,980
COMMERCIAL ROUGH FRAMING	143		45,599,045
COMMERCIAL ROUGH MECHANICAL	64		9,484,873
COMMERCIAL ROUGH PLUMBING	83		26,138,385
COMMERCIAL TEMPORARY POWER	32		5,678,378
COMMERCIAL UNDERSLAB/UNDER GROUND ELECTRICAL	49		14,183,618
COMMERCIAL UNDERSLAB PLUMBING	125		37,688,206
OTHER	75		27,583,891
PR-ACCELERATED FOUNDATION	6		470,856
PR-COMMERCIAL ACCESSORY STRUCTURE	7		694,898
PR-COMMERCIAL BUILDING ADDITION	0		0
PR-COMMERCIAL BUILD-OUT	22		3,751,036
PR-COMMERCIAL ELECTRIC (ONLY)	2		1,283,484
PR-COMMERCIAL RACKING/HIGH RACKING	11		1,831,063
PR-COMMERCIAL SWIMMING POOL	2		980
PR-COMMERCIAL SIGN	0		0
PR-NEW COMMERCIAL BUILDING	11		2,347,353
PR-NEW COMMERCIAL MULTI-FAMILY	21		5,237,843
RE-INSPECT	109		5,921,840
RESIDENTIAL FINAL	455		2,205,367
RESIDENTIAL FOOTING	624		1,795,790
RESIDENTIAL FOUNDATION	549		1,605,599
RESIDENTIAL INSULATION	426		1,531,888



WFD Welcomes New Fire Headquarters

After a pandemic, supply chain issues, and construction changes, Whitestown debuts a new fire headquarters and fire house.

The Town of Whitestown Building Department is a small group with a large volume of inspections. Despite the work load, the team successfully fulfilled all needs of residential and commercial inspection demands and plan reviews.

Inspection requests are handled through Mobile Eye's inspection permit portal. Commercial inspections are completed within 48 hours of request, and residential inspections are completed within 24 hours.

Not sure if your project requires a permit? >>>

Q: Do I need a permit for a fence?

A: No.... but you cannot cross easements or drainages.



Q: I want to build a deck. Do I need a permit?

A: If any part of your deck will be 30+ inches above grade, then yes you will.



Commercial projects are reviewed in-house by our plan reviewer before being permitted.



final thoughts...

Per the Building Department's Mission Statement, we will continue to act as the enforcement agency of building safety for the jurisdiction of Whitestown, Indiana. Our purpose is to embrace the minimum requirements of the Indiana Building Code as adopted by the Indiana Building Commission.

Per the authority of the State of Indiana, we will continue rendering and interpreting the Indiana Building Codes and to adopt policies and procedures in order to clarify the application of its provisions.

Whitestown

IN



department contact info >>>

[Dave Taylor](#) – Director

[Robert Laughlin](#) – Plan Reviewer

[Marc Mahan](#) – Inspector

[Wayne Patterson](#) – Inspector

[Scott Strubbe](#) – Inspector

[Shannon Metzger](#) – Exec. Admin.

P: 317.732.4533

www.whitestown.in.gov/buildingdepartment

BUILDING DEPT. JOBS BY TYPE	RATE OF CHG OVER PREV YEAR(S)	PJT COSTS FLUXUATION
2018-19	↑3%	↑ \$38,127,261
2019-20	↑16%	↓-\$28,285,830
2020-21	↑42%	↑\$1,699,877,145.27
2018-21	↑52%	↑\$1,709,715,577

BUILDING DEPT. PERMITS	RATE OF CHG OVER PREV YEAR(S)
2018-19	↑4%
2019-20	↑17%
2020-21	↑44%
2018-21	↑56%

2022 Department Goals



FROM THE DESK OF DAVE TAYLOR,
BUILDING DIRECTOR

2022 Goals:

- Update Building Department SOPs*
- Review electrical training & start mechanical training* (?)



Town of
Whitestown (IN)

6120 Veterans Drive
Whitestown, IN 46075



WHITESTOWN
INDIANA

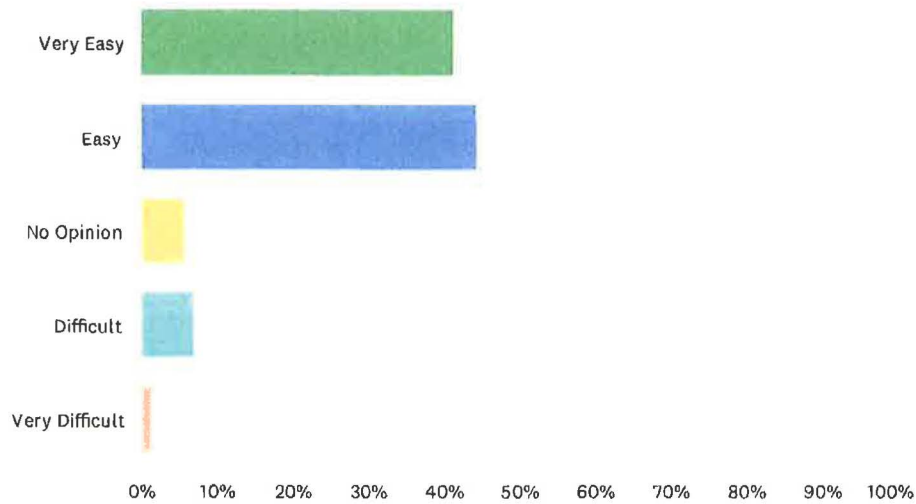
Building Department Public Performance Survey

December 10, 2021-January 7, 2022

<i>Target Audience:</i>	Contractors, builders, tradesmen, Whitestown Constituents whom have interacted with the Town of Whitestown Building Department since the institution of permit portal Mobile Eyes (1/1/2018).
<i>Purpose:</i>	To gain unbiased feedback of the department's overall performance from basic process questions to necessary processes to issuance of permit, and job inspections to project completion.
<i>Survey Window:</i>	10 December 2021 – 7 January 2022
<i>Responses Received:</i>	70
<i>Platform:</i>	www.surveymonkey.com
<i>Department:</i>	Dave Taylor, Director Robert Laughlin, Plan Reviewer/Sr. Inspector Marc Mahan, Building Inspector Wayne Patterson, Building Inspector Scott Strubbe, Building Inspector Shannon Metzger, Executive Assistant

Q1 How would you rate the permitting process for the Town of Whitestown?

Answered: 70 Skipped: 0



QUIZ STATISTICS

Percent Correct
41%

Average Score
4.2/5.0 (83%)

Standard Deviation
0.93

Difficulty
2/6

ANSWER CHOICES

SCORE

RESPONSES

✓ Very Easy	5/5	41.43%	29
Easy	4/5	44.29%	31
No Opinion	3/5	5.71%	4
Difficult	2/5	7.14%	5
Very Difficult	1/5	1.43%	1
TOTAL			70

Q1 FEEDBACK:

Long

12/26/2021 11:56 AM

I found finding the material I was looking for was not easy to find. It would be better to have direct links on the Whitestown page that connect to the permit process.

12/22/2021 11:22 PM

We work with the very good

12/13/2021 9:59 AM

The mobileEyes web application could be a little more intuitive to use.

12/13/2021 9:20 AM

Concerning the last permit I obtained: The firm who was managing this legal name change for our company reports that, of the 100+ sites across the U.S. where they had to secure new occupancy permits, Whitestown was the most challenging. Most of the process was completely unnecessary -- For some reason I don't recall now, I had to physically deliver a paper check. The door to the municipal center was locked due to COVID fears and the person who had to leave her desk to come and take the money from me was not very pleased to have to do it. I also had to schedule a time to have someone come through and inspect the building again even though the only change was the legal name of the company.

12/13/2021 9:18 AM

The website is hard to navigate and they dont take credit card.

12/13/2021 7:35 AM

This is one of the simplest permit process I have worked with.

12/12/2021 7:34 PM

received approval for plans for additions to my property without a lot of fuss

12/11/2021 9:11 AM

The Whitestown permitting process is straight forward without unreasonable delays. Whitestown is the best community to build, in my opinion.

12/10/2021 5:18 PM

Easy to accomplish online

12/10/2021 4:19 PM

Hard to know what link to click online if you're doing the work yourself. I had to call for clarification. After that it was easy.

12/10/2021 3:47 PM

I permit in dozens of locations every year and found your process to be among the easiest. You should give lessons! The only ones easier are the ones that don't require permits.

12/10/2021 3:35 PM

Love that it's online. Mobile Eyez (?) wasn't too hard to figure out, but it's not the easiest system to use either. If there's a more user friendly option that might be better.

12/10/2021 3:08 PM

Staff could be more communicative on status of permit reviews.

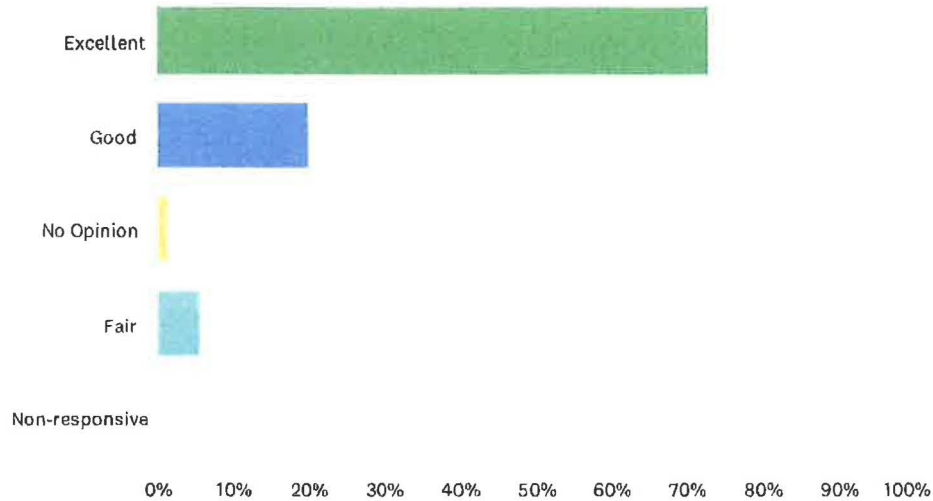
12/10/2021 2:41 PM

Way expensive, but easy

12/10/2021 2:20 PM

Q2 How would you measure the Building Department's responsiveness to your questions, emails, and/or phone calls?

Answered: 70 Skipped: 0



QUIZ STATISTICS

Percent Correct
73%

Average Score
4.6/5.0 (92%)

Standard Deviation
0.79

Difficulty
6/6

ANSWER CHOICES

SCORE

RESPONSES

✓ Excellent	5/5	72.86%	51
Good	4/5	20.00%	14
No Opinion	3/5	1.43%	1
Fair	2/5	5.71%	4
Non-responsive	1/5	0.00%	0
TOTAL			70

Q2 FEEDBACK:

I was a first time user, so had a number of questions. I was really impressed with the speed and accuracy of the Building Department's responses.

12/13/2021 3:23 PM

Never had a problem

12/13/2021 9:59 AM

The responses I have received were relatively quick.

12/13/2021 9:18 AM

David Taylor came to the house and answered specific questions that I had to make the process easier.

12/11/2021 6:28 AM

One of the best teams I have encountered

12/10/2021 7:30 PM

When we had questions on the process or other items, communication was open

12/10/2021 4:35 PM

Building department is very good to work with

12/10/2021 4:19 PM

Very helpful in allowing me to submit from out of State.

12/10/2021 3:35 PM

Staff is responsive when asked direct questions, additional follow-up is offered and rarely completed.

12/10/2021 2:41 PM

Dave Taylor was fantastic. One of the best I've ever worked with. I don't think I ever got his voicemail when I called, as he always picked up!

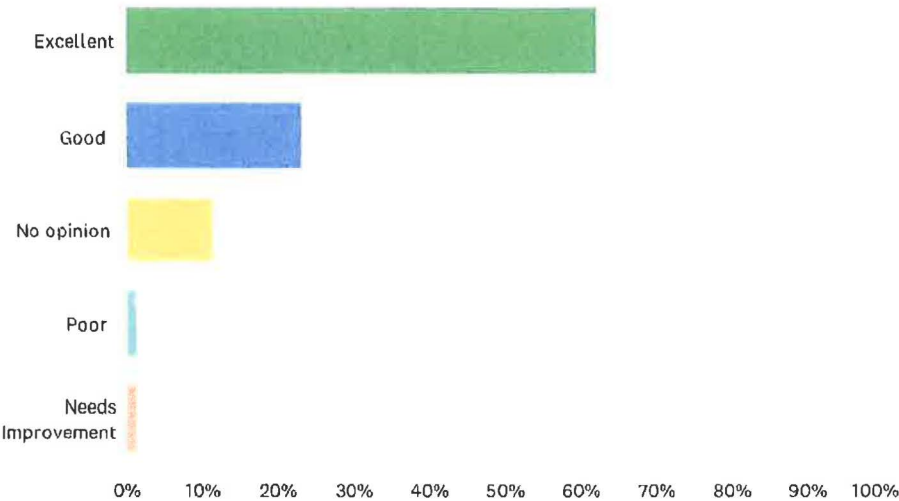
12/10/2021 2:23 PM

I would get a response same day or next morning if I had questions

12/10/2021 2:20 PM

Q3 How would you rank the knowledge and professionalism of the inspectors?

Answered: 69 Skipped: 1



QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
61%	4.4/5.0 (89%)	0.87	4/6

ANSWER CHOICES	SCORE	RESPONSES	
✓ Excellent	5/5	62.32%	43
Good	4/5	23.19%	16
No opinion	3/5	11.59%	8
Poor	2/5	1.45%	1
Needs Improvement	1/5	1.45%	1
TOTAL			69

Q3 FEEDBACK:

Can't give me examples of code or any straight answer

12/26/2021 11:56 AM

as I do not interact with the inspectors.

12/13/2021 8:21 AM

Mark ? was very helpful when adding the sunroom on back of house

12/11/2021 9:11 AM

I've only heard horror stories about the permit process. Everyone that I've dealt with couldn't be better.

12/11/2021 6:28 AM

One of the most professional and courteous groups I have encountered. Supppper Friendly.

12/10/2021 7:30 PM

Have not reached inspection stage yet.

12/10/2021 5:20 PM

They seem to be well trained

12/10/2021 4:19 PM

Tbd

12/10/2021 3:47 PM

I do not meet with inspectors, cannot comment

12/10/2021 2:50 PM

No interaction with inspectors at this point

12/10/2021 2:41 PM

A+

12/10/2021 2:23 PM

Being admin I did not have any contact with them.

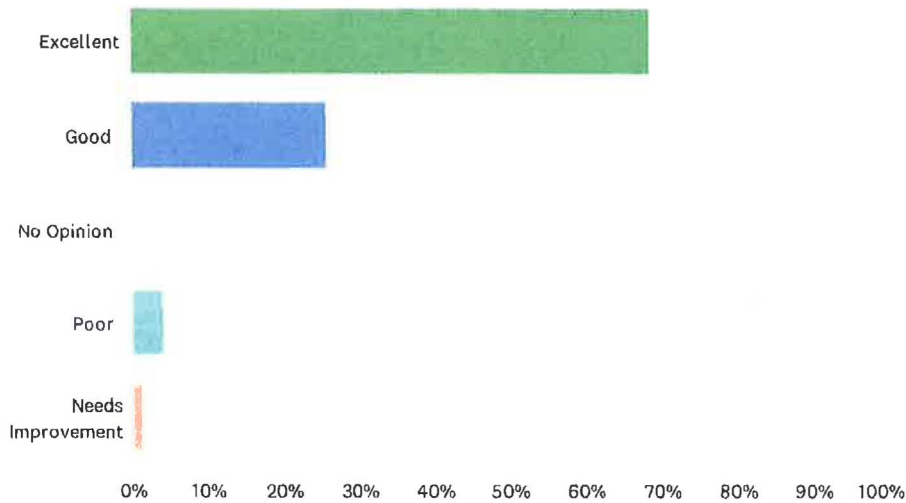
12/10/2021 2:21 PM

No need to carry fire arms

12/10/2021 2:20 PM

Q4 How would you access your overall experience with the Town of
Whitestown's Building Department?

Answered: 70 Skipped: 0



QUIZ STATISTICS

Percent Correct 69%	Average Score 4.6/5.0 (91%)	Standard Deviation 0.83	Difficulty 5/6
------------------------	--------------------------------	----------------------------	-------------------

ANSWER CHOICES	SCORE	RESPONSES	
✓ Excellent	5/5	68.57%	48
Good	4/5	25.71%	18
No Opinion	3/5	0.00%	0
Poor	2/5	4.29%	3
Needs Improvement	1/5	1.43%	1
TOTAL			70

Q4 FEEDBACK:

Lots of hold ups

12/26/2021 11:56 AM

We worked very well together to slice any problems

12/13/2021 9:59 AM

See specific examples described in comments for questions 1 and 5.

12/13/2021 9:18 AM

Permits are always back fast, accurate, and with a smile.

12/10/2021 7:30 PM

It is one of Our favorite places to work. We work with them to get it the way it should be

12/10/2021 4:19 PM

Outstanding. Both Dave Taylor and Robert were extremely knowledgeable and responsive.

12/10/2021 2:23 PM

Marc was always very nice and knowledgeable about code.

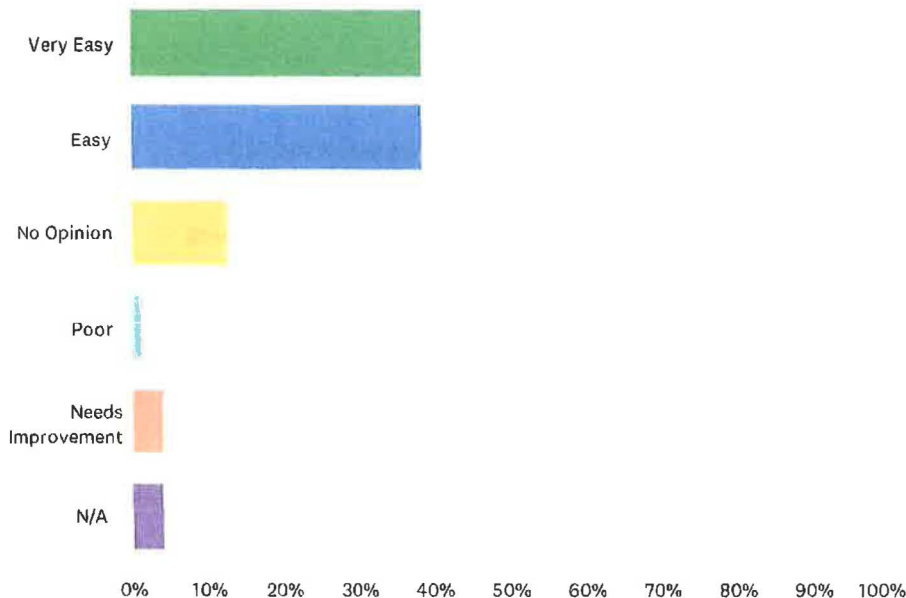
12/10/2021 2:20 PM

Shannon was always so easy to work with it! I enjoyed our conversations, was!

12/10/2021 2:18 PM

Q5 Thinking of your project's plan review through the Building Department, how would you rate it?

Answered: 70 Skipped: 0



QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
39%	3.9/5.0 (79%)	1.29	1/6

ANSWER CHOICES	SCORE	RESPONSES	
✓ Very Easy	5/5	38.57%	27
Easy	4/5	38.57%	27
No Opinion	3/5	12.86%	9
Poor	2/5	1.43%	1
Needs Improvement	1/5	4.29%	3
N/A	0/5	4.29%	3
TOTAL			70

Q5 FEEDBACK:

Long process No urgency

12/26/2021 11:56 AM

It was slightly difficult to figure out how to download drawings from Mobileeye

12/13/2021 9:20 AM

The only time that I had to do a plan review (different than the occupancy permit referenced above), Whitestown required a state plan review. The person at the Division of Fire and Building Safety laughed out loud when I explained to her the project and stated that it was very simple to require any input from the state.

12/13/2021 9:18 AM

I wasn't involved in the pla review

12/12/2021 3:02 PM

I was dreading the entire process. Everyone made it so easy and was very helpful.

12/11/2021 6:28 AM

We don't have much experience with that end of it

12/10/2021 4:19 PM

I appreciate the consolidation of permits.

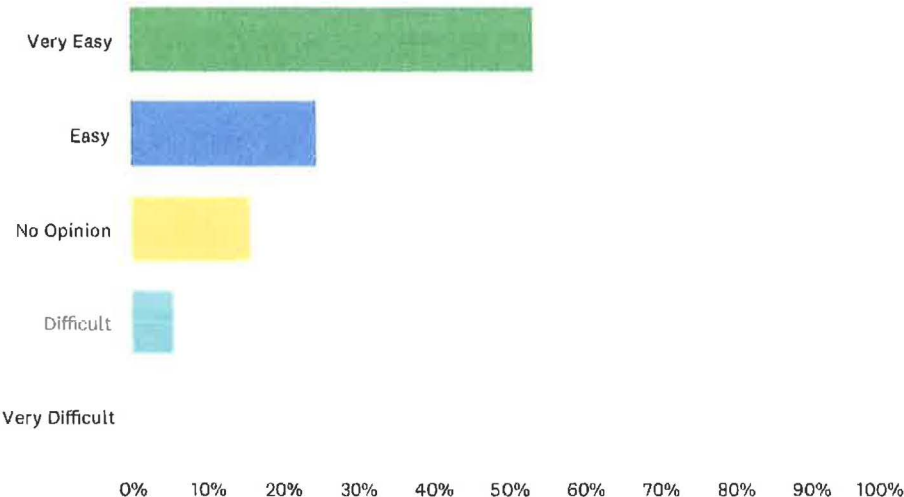
12/10/2021 2:41 PM

I never had too many issues, but if I did, I would get an email or phone call with clear instructions on what to fix.

12/10/2021 2:18 PM

Q6 Regarding requesting project inspections, how would you rate the process?

Answered: 69 Skipped: 1



QUIZ STATISTICS

Percent Correct	Average Score	Standard Deviation	Difficulty
53%	4.3/5.0 (85%)	0.93	3/6

ANSWER CHOICES	SCORE	RESPONSES	
✓ Very Easy	5/5	53.62%	37
Easy	4/5	24.64%	17
No Opinion	3/5	15.94%	11
Difficult	2/5	5.80%	4
Very Difficult	1/5	0.00%	0
TOTAL			69

Q6 FEEDBACK:

Easy on mobile eyes but inspector won't coordinate a time or give you a heads up

12/26/2021 11:56 AM

I would say that the first time using the process is confusing and it is difficult to know how to use Mobile Eyes. After some time and navigation, I was able to figure it out. It would benefit others if there were more direct links.

12/22/2021 11:22 PM

I did not request an inspection.

12/17/2021 3:29 PM

As a vendor, we need to schedule our inspections through the neighborhood superintendents for each builder. If vendors had the ability to schedule their own inspections this process would be very easy.

12/16/2021 1:45 PM

The inspectors themselves were very responsive and had no issues accommodating our schedule.

12/13/2021 9:18 AM

Always quick responses and appointments were made around my schedule.

12/11/2021 6:28 AM

Have not reached inspection phase yet.

12/10/2021 5:20 PM

One call and they try to get there when we need them

12/10/2021 4:19 PM

Considering how difficult we made it on our end, I am glad you aren't reviewing us! :)

12/10/2021 3:35 PM

Again, I like the option to do it online, so that was great but Mobile Eyez wasn't the best.

12/10/2021 3:08 PM

I am AOR; we did not schedule inspections

12/10/2021 2:58 PM

Sometimes understanding how the times work through the portal can be difficult. Getting emails saying the time has not been approved, etc is somewhat frustrating but i fear it is because of the pandemic.. the never ending pandemic.

12/10/2021 2:43 PM

Mobile Eyes is an easy software to work with

12/10/2021 2:23 PM

Being admin I had no involvement in that process.

12/10/2021 2:21 PM

Q7 The Building Department is here to serve you. Feedback is an important tool in helping us improve and change how we are doing just that. We value your concerns and responses that in turn will help us better serve you now and in the future. Please give us your input.

Answered: 39 Skipped: 31

#	RESPONSES	DATE
1	Difficult with urgency and inspections.	12/26/2021 11:56 AM
2	I feel your doing a good job for our community	12/23/2021 10:16 PM
3	Work on the website for whitestown with more direct links and information on how to navigate mobile eyes.	12/22/2021 11:22 PM
4	I was very pleased working with the City of Whitestown. I have been applying for sign permits for almost 20 years, mostly in Indianapolis. You were the shining light and Indy is a head-on train crash. Keep it simple for us on this side of the counter!	12/17/2021 3:29 PM
5	Having access to schedule inspections as a vendor would be helpful... especially if you have multiple builders you work for. Sometimes the superintendents who schedule the inspections are out of the office and trying to track down someone else within their company who has access to your system can be an issue.	12/16/2021 1:45 PM
6	I had no issues. Very efficient!	12/13/2021 3:23 PM
7	I have no issues with the process to submit my drawing.	12/13/2021 12:35 PM
8	The only problem I have ever had is when the address of the project is just a little bit different for what's on the website. I always call to confirm. Very minor.	12/13/2021 11:21 AM
9	My feedback is above.	12/13/2021 9:18 AM
10	I have had great service and responsiveness with the Building Department. As this has been a year of learning for myself, very patient and quick to respond.	12/13/2021 8:21 AM
11	its great to see a government agency asking for feedback. i find this refreshing but unusual in today's climate.	12/13/2021 8:13 AM
12	You all are doing a great job, we have developed with many cities and this was by far the most seamless process.	12/13/2021 5:26 AM
13	It was a very professional and the staff was great to work with	12/12/2021 3:02 PM
14	The staff made the permit & inspection portion of my project stress free and easy. They also took the time to explain things to me.	12/12/2021 1:07 PM
15	Always able to obtain permits with ease and working with inspectors is pleasurable. Keep up the good work	12/12/2021 6:53 AM
16	As a general contractor, I have built in Boone County, Zionsville, and Whitestown. Whitestown is tops!	12/12/2021 6:12 AM
17	No issues	12/11/2021 9:11 AM
18	Wayne Patterson Robert Laughlin Dave Taylor Bryan Leach I have worked with each of these gentlemen. They're great to work with. Very professional, knowledgeable and will answer your call/call back within reasonable time to get what you need.	12/11/2021 8:21 AM
19	I can't say enough about the process. It has been easy and professional throughout.	12/11/2021 6:28 AM
20	Keep up the good work!!!	12/10/2021 7:30 PM
21	You are doing an excellent job. Thanks	12/10/2021 5:25 PM

Whitestown Building Department

SurveyMonkey

22	I have nothing negative about Whitestown Building Department	12/10/2021 5:18 PM
23	KEEP UP THE GOOD WORK!	12/10/2021 4:38 PM
24	Department was very responsive and patient -- processed our permits quickly	12/10/2021 4:35 PM
25	Thank You	12/10/2021 4:19 PM
26	The initial website to request a permit should be updated to show exactly where to start if you're doing the work yourself (not a contractor or developer). It's not clear.	12/10/2021 3:47 PM
27	A class at the building department for the online inspections.	12/10/2021 3:40 PM
28	I see no need for improvement. Everyone is helpful and professional.	12/10/2021 3:22 PM
29	The drainage permitting issue with Boone County is a real inconvenience. I hope a way could be worked out that a drainage permit would not have to be applied for and reviewed before the building permit could be reviewed.	12/10/2021 3:19 PM
30	N/A	12/10/2021 3:08 PM
31	One of the best building depts we worked with this year- responsive and communicative. Would like to do more work in Whitestown	12/10/2021 2:58 PM
32	The process was very easy to follow	12/10/2021 2:36 PM
33	By far your process relative to permits in general is the easiest of any local entity.	12/10/2021 2:30 PM
34	A+ all around. From Brittany's help through the design process, to working with Dave Taylor through permitting and inspection, it was a wonderful experience.	12/10/2021 2:23 PM
35	Shannon was wonderful to work with. She responds in a timely manner and was always helpful in answering questions and very friendly.	12/10/2021 2:21 PM
36	Everyone that I interacted with was helpful.	12/10/2021 2:20 PM
37	Although Whitestown is a "growing" community with much construction activity, we found it refreshing the Building department went out of their way to accommodate our project.	12/10/2021 2:18 PM
38	Happy w my experience good job	12/10/2021 2:16 PM
39	We have enjoyed working with the staff in the Town of Whitestown. It's been very easy to work with everyone. They have been friendly & helpful.	12/10/2021 2:14 PM

Q8 Respondent Name/Company (Optional):

Answered: 40 Skipped: 30

#	RESPONSES	DATE
1	R & G H. I. Inc.	12/23/2021 10:16 PM
2	AG	12/22/2021 11:22 PM
3	Jason Foos, ASI Signage Innovations	12/17/2021 3:29 PM
4	Adam Lerew, Foundations by Thompson	12/16/2021 1:45 PM
5	Scott Enright/Emmis	12/13/2021 3:23 PM
6	Joe Adams - RE Griesemer	12/13/2021 12:35 PM
7	Michael Myers, Frontier Fire Protection	12/13/2021 11:21 AM
8	Gary Shelton. GDI	12/13/2021 9:59 AM
9	Kinder Electric Co., Inc.	12/13/2021 9:05 AM
10	Ben Rawlins, OMS Architects	12/13/2021 8:13 AM
11	Sumeet Jetha/Jetha Group	12/13/2021 5:26 AM
12	Milhaus	12/12/2021 9:06 PM
13	David Hanson - Holaday-Parks, Inc.	12/12/2021 7:34 PM
14	Spike Shepler / CPM Construction	12/12/2021 3:02 PM
15	First Due Company	12/12/2021 6:53 AM
16	Gary Henry	12/12/2021 6:12 AM
17	Dan Specksgoor	12/11/2021 9:11 AM
18	GDI Superintendent	12/11/2021 8:21 AM
19	Chris Howe	12/11/2021 6:28 AM
20	Darrel Rice -- Arbor Homes	12/10/2021 7:30 PM
21	Luis A Garcia	12/10/2021 5:25 PM
22	Eric Osterhaus, Systems Builders Inc.	12/10/2021 5:18 PM
23	WCI	12/10/2021 4:38 PM
24	Greg Swinney/ Swinney Brothers	12/10/2021 4:19 PM
25	Lenny Russ	12/10/2021 3:40 PM
26	Rich Hartzler / Steel King	12/10/2021 3:35 PM
27	Marilyn Hansen	12/10/2021 3:22 PM
28	Craig Carlson BackYard Living	12/10/2021 3:19 PM
29	n/A	12/10/2021 3:08 PM
30	Payless Liquor	12/10/2021 3:01 PM
31	Joel Berman Architect	12/10/2021 2:58 PM
32	Chucks Construction Company	12/10/2021 2:43 PM
33	Kuladeep Kosaraju	12/10/2021 2:36 PM

Whitestown Building Department

SurveyMonkey

34	Sharon Stanfill, AC Electric	12/10/2021 2:30 PM
35	Jason Britton/The Peterson Company	12/10/2021 2:26 PM
36	Greg Martz, GM Development Companies LLC	12/10/2021 2:23 PM
37	Capitol Construction Services - Rhonda Bates	12/10/2021 2:21 PM
38	Bob Moreland SPM - Capitol Construction Services, Inc.	12/10/2021 2:18 PM
39	Steve Houpt	12/10/2021 2:16 PM
40	J.L. Fox, Inc.	12/10/2021 2:14 PM