

To Whitestown Customers...

On behalf of the Whitestown Town Council, we want to express our appreciation for having you as our customer. While we work diligently to provide the best service possible, we need your help to. If you see standing water on the road, in a ditch, or in a yard, and it hasn't been raining – please call us. If you see anyone filling up water tanks directly from a hydrant – please call us immediately! If you see a vehicle has hit a hydrant – please call us! Help us become more proactive by reporting potential problems.

Our customers help us provide better service and deliver a high quality water product and we welcome your involvement.



Indianapolis Road Water Tower

**Annual Water Quality Report
Whitestown System—Jan 1-Dec 31, 2017**

What Is The Source of Water for Whitestown's System?

Whitestown's customers receive 100% of their water purchased by Whitestown Municipal Utilities (WMU), which originates from Citizens Water and is transported through WMU's distribution system.

The water supply for Citizens Water comes from several sources including White River and Fall Creek, as well as the Geist, Morse, and Eagle Creek Reservoirs. Citizens Water also supplements their supply through a number of wells for smaller areas which it serves directly.

Following treatment by Citizens Water, the treated water is piped to a connection point adjacent to one of two Whitestown booster pumping stations and then into the distribution system. These facilities are owned and operated by WMU.

Protecting The Water Supply for the Whitestown System

To minimize the risk of groundwater contamination, a *Drinking Water Protection Program* has been implemented by Citizens Water in accordance with the state's Wellhead Protection Rules and local ordinances. This program involves:

- working with local planning teams and regulators,
- mapping of the drinking water protection areas,
- identifying potential sources of groundwater contamination,
- working with businesses to prevent spills and releases of chemicals, and
- preparing a contingency plan in case of contamination.

For more information on drinking water protection and wellhead protection, visit www.citizensenergygroup.com or call Citizens Water at (317) 924-3311.

You Can Help!

Decisions you make about your water usage have an impact on water quality. Here are a few suggestions for actions you can take to help keep water supplies clean and plentiful.

1. **Limit lawn watering to 2-3 times per week. The best time to water lawns and other plants is between 4:00am-7:00am.**
2. **Don't dump soap, motor oil, fats, grease, pharmaceuticals, or other waste products into house drains, storm drains, creeks, or streams.**
3. **Sweep driveways, sidewalks, and steps rather than hosing them off. Turn off garden hoses when not in use.**
4. **Check for leaks in your plumbing to save water and money.**
5. **Wash vehicles in grassy areas to prevent runoff into storm sewers.**
6. **Add rain barrels to your downspouts and incorporate rain gardens to your yard to collect water for watering plants or washing vehicles.**



If you have any questions about the Consumer Confidence Report, please contact Danny Powers at dpowers@whitestown.in.gov or 317-732-4328

Consumer Confidence Report On Annual Water Quality - 2018



**Whitestown Municipal Utilities
PWSID IN5206014**

**For The Period of:
January 1 to December 31, 2017
Whitestown, Indiana**

This report is intended to provide our water customers with important information about your drinking water and the efforts made by Whitestown Municipal Utilities to provide safe drinking water. As required by the U.S. Environmental Protection Agency (EPA), these drinking water reports provide information on where water comes from and how it compares to current standards.

Since all of Whitestown's water is purchased through Citizens Water, a Consumer Confidence Report from Citizens Water is also included.

If, after reading these reports, you have any questions or concerns, please contact us at (317) 733-8584.

Informacion Muy Importante:

Este informe contiene informacion muy importante sobre el agua que usted bebe. Traduzcalo o hable con alguien que lo entienda bien.

Water Quality Test Results

The following tables contain scientific terms and measures, some of which may require explanation.

- **AL (Action Level)** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements or action which a water system must follow.
- **ALG (Action Level Goal)** The level of a contaminant in drinking water below which there is no known risk to health. ALGs allow for a margin of safety.
- **Avg (average)** Regulatory compliance with some MCLs are based on running annual average of monthly samples.
- **LRAA (Locational Running Annual Average)** The average of sample analytical results for samples taken at a particular monitoring location during the previous four (4) calendar quarters.
- **MCL (Maximum Contaminant Level)** The highest level of contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **MCLG (Maximum Contaminant Level Goal)** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **MRDL (Maximum Residual Disinfectant Level)** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **MRDLG (Maximum Residual Disinfectant Level Goal)** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **ppm (parts per million)** or milligrams per liter; one ounce in 7,350 gallons of water.
- **ppb (parts per billion)** or micrograms per liter; one ounce in 7,350,000 gallons of water.

2017 Regulated Contaminants Detected

Lead and Copper. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Whitestown water system is a consecutive system to Citizens Water which also samples and monitors water quality.

Lead and Copper

Substances Detected	Date Sampled	Substances Detected	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	9/1/2016	Copper	1.3	1.3	.726	0	ppm	NO	Erosion of natural deposits; leaching from wood preservatives; corrosion of household plumbing systems.
Lead	9/1/2016	Lead	0	15	1.6	0	ppb	NO	Corrosion of household plumbing systems; erosion of natural deposits.

Regulated Contaminants

Disinfectants and Disinfection By-products	Collection Date	*Highest Level	Range of Levels	MCLG	MCL	Units	Violation	Likely Source of Contamination
Haloacetic Acids (HAA5)	2017	46.9	19.5-46	No Goal for Total	60	ppb	NO	By-product of drinking water disinfection
Total Trihalomethanes (TTHM)	2017	74.1	42.1-84.4	No Goal for Total	80	ppb	NO	By-product of drinking water disinfection

*Based on a running annual average

Coliform Bacteria

MCLG	Total Coliform MCL	Highest No. of Positive	Fecal Coliform or E. Coli MCL	Total No. of Positive E. Coli or Fecal	Violation	Likely Source of Contamination
0	1 Positive Monthly Sample	1	0	0	NO	Naturally present in the environment.

**Citizens Energy Group--Indianapolis and Morgan County
Consumer Confidence Report Data 2017**

Contaminant	MCLG (Goal)	MCL (Limit)	Average of All Samples	Maximum of All Samples	2017 System Wide Range	Compliance Achieved	Possible Source
Inorganics:							
Antimony (ppb)	6 ppb	6 ppb	ND	ND	ND	YES	Natural deposits
Arsenic (ppb)	0 ppb	10 ppb	BDL	1.5 ppb	ND - 1.5 ppb	YES	Natural deposits
Barium (ppm)	2 ppm	2 ppm	0.15 ppm	0.34 ppm	0.031 - 0.34 ppm	YES	Natural deposits
Chromium (ppb)	100 ppb	100 ppb	BDL	4.4 ppb	ND - 4.4 ppb	YES	Natural deposits
Fluoride (ppm)	4 ppm	4 ppm	0.69 ppm	1.3 ppm	0.091 - 1.3 ppm	YES	Natural deposits & treatment additive
Nitrate (ppm)	10 ppm	10 ppm	0.93 ppm	4.5 ppm	ND - 4.5 ppm	YES	Fertilizer, septic tank leachate
Other Regulated Organics:							
2,4-D (ppb)	70 ppb	70 ppb	ND	ND	ND	YES	Herbicide runoff
Atrazine (ppb)	3 ppb	3 ppb	0.70 ppb	2.4 ppb	0.10 - 2.4 ppb	YES	Herbicide runoff
Benzo[a]pyrene (ppb)	0 ppb	0.20 ppb	BDL	0.040 ppb	ND - 0.040 ppb	YES	Leaching from linings of water storage tanks and distribution lines
Simazine (ppb)	4 ppb	4 ppb	0.31 ppb	0.84 ppb	ND - 0.84 ppb	YES	Herbicide runoff
Toluene (ppb)	1,000 ppb	1,000 ppb	ND	ND	ND	YES	Discharge from petroleum refineries
Total Xylenes (ppb)	10,000 ppb	10,000 ppb	BDL	1.4 ppb	ND - 1.4 ppb	YES	Discharge from petroleum refineries
Turbidity:							
TT							
Turbidity (NTU)	N/A	1 NTU	0.12 NTU	0.23 NTU	0.065 - 0.23 NTU	YES	Soil runoff
Turbidity (% below TT)	N/A	95% <0.3 NTU	N/A	N/A	100%	YES	Soil runoff
* Secondary standards are non-enforceable guidelines regulating contaminants that may cause cosmetic effects (such as skin or tooth discoloration) or aesthetic effects (such as taste, odor, or color) in drinking water							
Secondary Drinking Water Standards:							
	MCLG (Goal)	SMCL					
Aluminum (ppb)	N/A	200 ppb	30 ppb	260 ppb	ND - 260 ppb	N/A	Natural deposits; water treatment additive
Chloride (ppm)	N/A	250 ppm	62 ppm	141 ppm	21 - 141 ppm	N/A	Natural deposits; water treatment additive
Hardness (ppm)	N/A	N/A	303 ppm	430 ppm	108 - 430 ppm	N/A	Erosion of natural deposits; leaching
Iron (ppm)	N/A	0.3 ppm	0.021 ppm	0.76 ppm	ND - 0.76 ppm	N/A	Erosion of natural deposits; leaching
Manganese (ppm)	N/A	0.05 ppm	BDL	0.070 ppm	ND - 0.070 ppm	N/A	Erosion of natural deposits; leaching
Metolachlor (ppb)	N/A	N/A	BDL	0.10 ppb	ND - 0.10 ppb	N/A	Herbicide runoff
Nickel (ppb)	100 ppb	N/A	ND	ND	ND	N/A	Erosion of natural deposits; leaching
pH (Standard Units)	N/A	6.5 - 8.5	7.69	8.41	7.06 - 8.41	N/A	
Sodium (ppm)	N/A	N/A	34 ppm	111 ppm	8.0 - 111 ppm	N/A	Erosion of natural deposits; leaching
Sulfate (ppm)	N/A	250 ppm	48 ppm	172 ppm	13 - 172 ppm	N/A	Erosion of natural deposits; leaching
Zinc (ppb)	N/A	5000 ppb	0.70 ppb	7.4 ppb	ND - 7.4 ppb	N/A	Natural deposits
Untreated Source Water:							
Cryptosporidium (org/10L)	N/A	N/A	1	1	ND - 1 oocyst / 10 L	N/A	
Giardia (org/10L)	N/A	N/A	2	9	ND - 9 cysts / 10 L	N/A	
TOC (Untreated Water, ppm)	N/A	N/A	3.7 ppm	7.0 ppm	2.1 - 7.0 ppm	N/A	Naturally present in the environment
Indianapolis							
Disinfectant Residual:							
	MRDLG	MRDL					
Chlorine (as Cl2)	4 ppm	4 ppm	1.6 ppm	2.7 ppm	0.060 - 2.7 ppm	YES	Water additive used to control microbes.
Copper and Lead (Indianapolis)							
	MCLG	AL					
Copper (ppm) [2017 Data]	1.3 ppm	1.3 ppm	0.10 ppm	1.0 ppm	0.32 ppm is the 90th Percentile (0 of 58 > AL)	YES	Corrosion of customer plumbing
Lead (ppb) [2017 Data]	0 ppb	15 ppb	3.6 ppb	20 ppb	9.2 ppb is the 90th Percentile (1 of 58 > AL)	YES	Corrosion of customer plumbing
Organic Disinfection By-products (Indianapolis)							
Total Trihalomethanes (TTHMs)	N/A	80 ppb	61 ppb	86 ppb	61 ppb is the Highest Location/Al Running Annual Average (13 - 86) 39 ppb is the Highest Location/Al Running Annual Average (7.5 - 50)	YES	By-product of chlorination treatment
Haloacetic acids (HAA5)	N/A	60 ppb	39 ppb	50 ppb		YES	By-product of chlorination treatment
Microorganisms (Indianapolis)							
E coli	0	1	1	1 Sample	ND - 1	YES	Human and animal fecal waste
Total Coliforms	N/A	5.0%	0.001%	0.006%	0% - 0.006%	YES	Naturally present in the environment
Cryptosporidium (org/10L)	0 org/10L	TT	N/A	N/A	No Organisms Found	YES	Removed during treatment
Giardia (org/10L)	0 org/10L	TT	N/A	N/A	No Organisms Found	YES	Removed during treatment
Radionuclides (Indianapolis): [2016 Data]							
Combined Radium (-226 & -228)	0	5 pCi/L	N/A	N/A	0 - 1.7 pCi/L	YES	Erosion of natural deposits
Combined Uranium	0	30 ppb	N/A	N/A	0.13 - 0.93 ppb	YES	Erosion of natural deposits
Gross Alpha, Excl. Radon & Uranium	0	15 pCi/L	N/A	N/A	2.1 - 8.8 pCi/L	YES	Erosion of natural deposits
Morgan County							
Disinfectant Residual:							
	MRDLG	MRDL					
Chlorine (as Cl2)	4 ppm	4 ppm	1.0 ppm	1.6 ppm	0.52 - 1.6 ppm	YES	Water additive used to control microbes.
Copper and Lead (Morgan County)							
	MCLG	AL					

**Citizens Energy Group--Indianapolis and Morgan County
Consumer Confidence Report Data 2017**

Contaminant	MCLG (Goal)	MCL (Limit)	Average of All Samples	Maximum of All Samples	2017 System Wide Range	Compliance Achieved	Possible Source
Copper (ppm) [2015 Data]	1.3 ppm	1.3 ppm	0.12 ppm	1.0 ppm	0.32 ppm is the 90th Percentile (0 of 28 > AL)	YES	Corrosion of customer plumbing
Lead (ppb) [2015 Data]	0 ppb	15 ppb	2.2 ppb	18 ppb	5.3 ppb is the 90th Percentile (2 of 28 > AL)	YES	Corrosion of customer plumbing
Organic Disinfection By-products (Morgan County)							
Total Trihalomethanes (TTHMs)	N/A	80 ppb	N/A	2 Samples	12 (Highest Sample)	YES	By-product of chlorination treatment
Haloacetic acids (HAA5)	N/A	60 ppb	N/A	2 Samples	1.7 (Highest Sample)	YES	By-product of chlorination treatment
Microorganisms (Morgan County)							
E coli	0	1	N/A	N/A	0	YES	Human and animal fecal waste
Total Coliforms	N/A	5.0%	N/A	N/A	0	YES	Naturally present in the environment