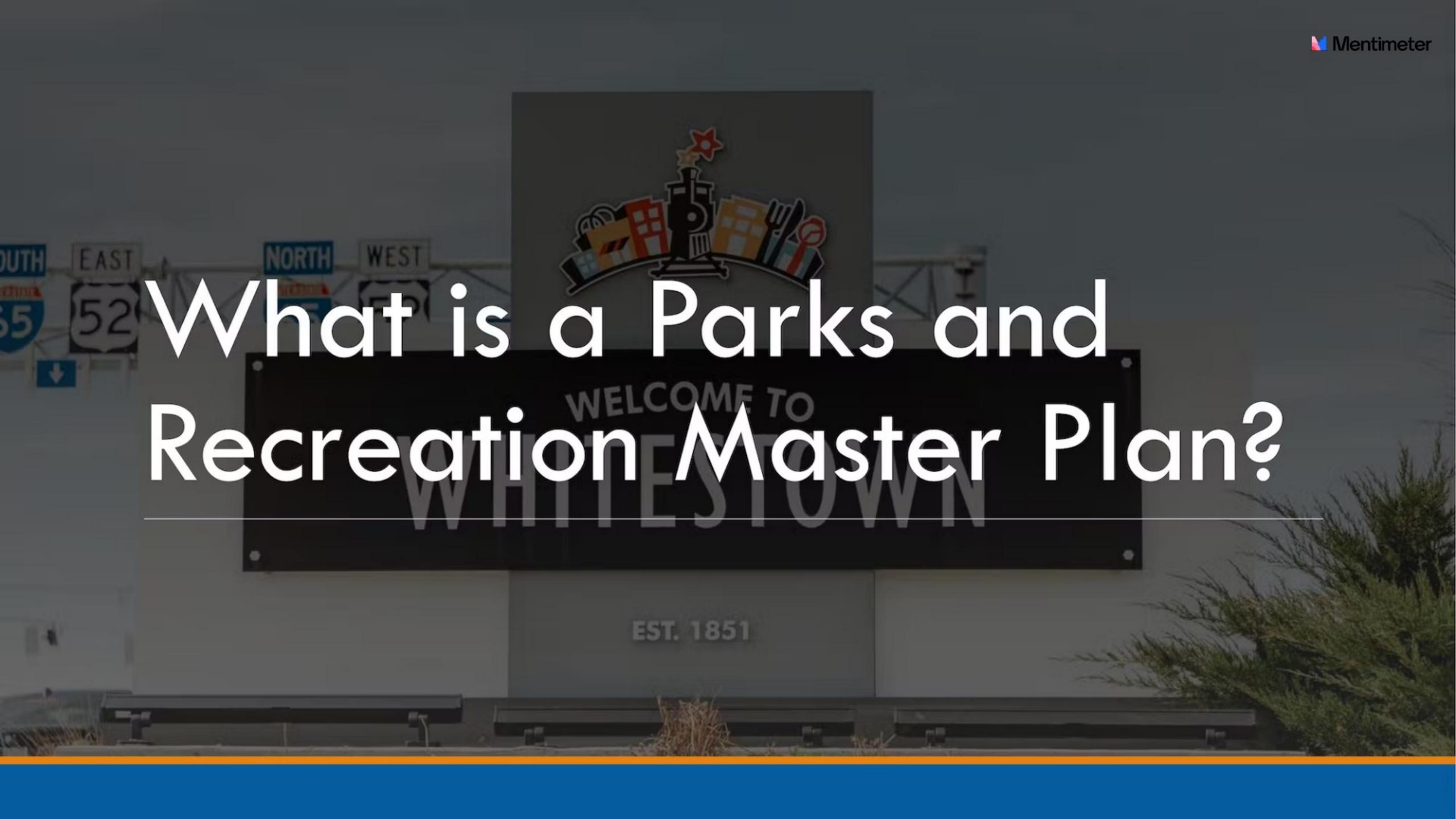




## Parks and Recreation Master Plan

Town of Whitestown Parks and Recreation







### Desired Outcomes?

- 1. Engage the community
- 2. Utilize a wide variety of data sources and best practices
- 3. Determine unique Level of Service Standards
- 4. Shape financial and operative preparedness
- 5. Develop a dynamic and realistic strategic action plan











- National, full-service management consulting and planning firm specializing in government and not-for-profit agencies
- •Helped agencies in 45 states and 7 foreign countries through 1000+ projects
- Working all over the US including specifically in Indiana for the last 27 years
- Over 400 master plans successfully implemented and driven over \$5 billion worth of capital investment

## Full-service Consulting Practice

- Planning
- Assessments
- Customer Service Training
- Web and App Development







































40%+ Nationally



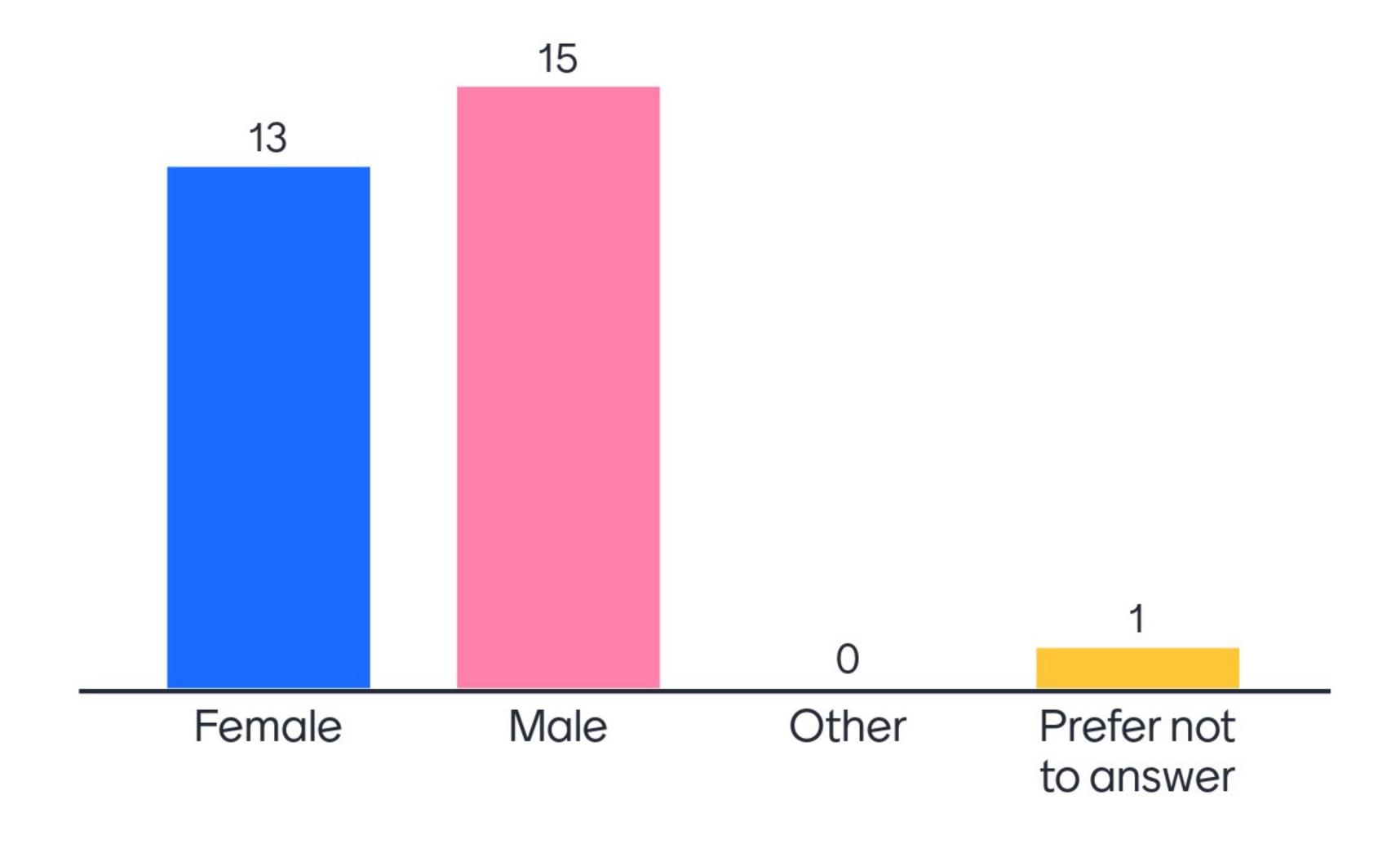
50%+ Nationally



# Audience Profiile

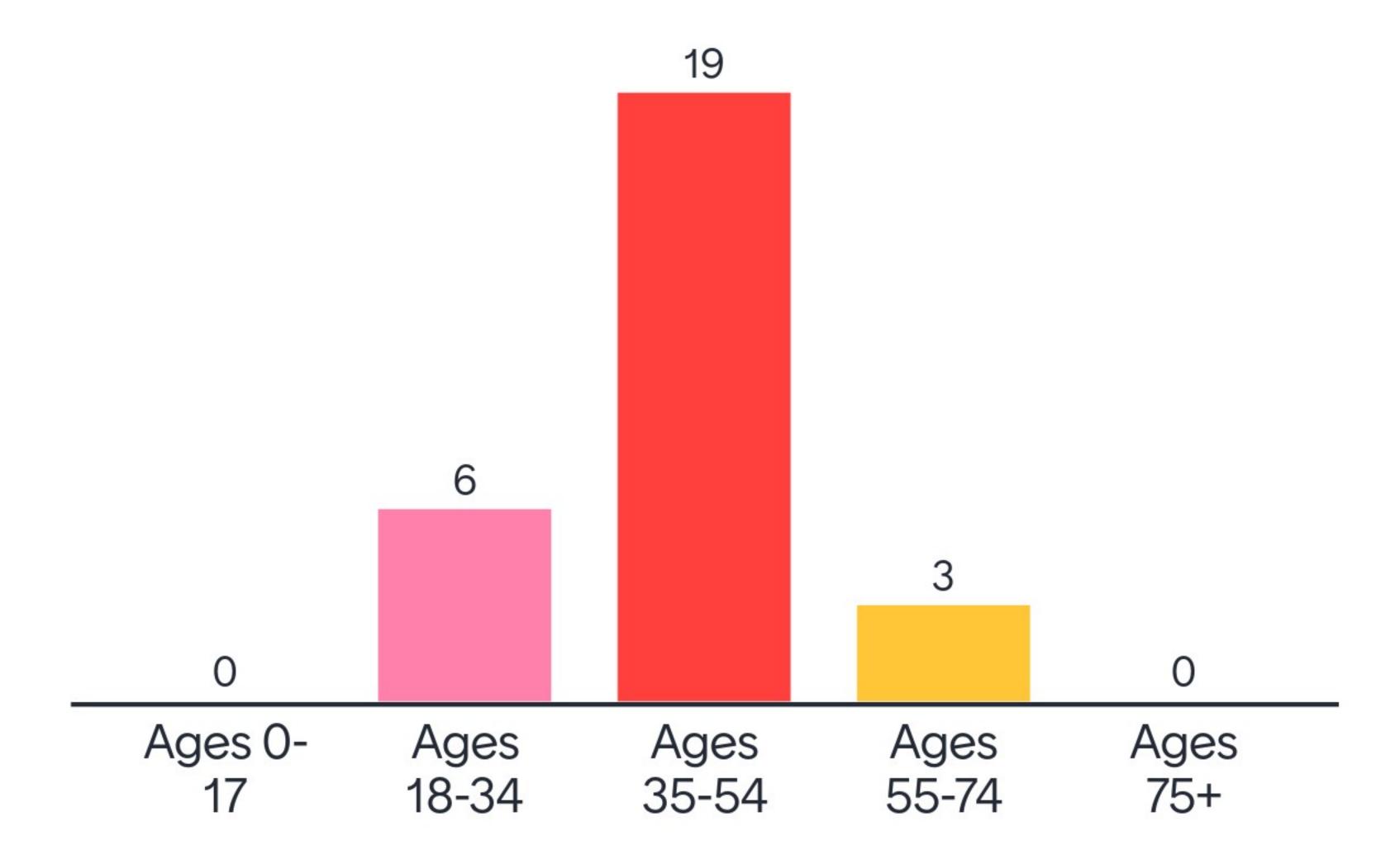


# What is your Gender?





## What age segment are you in?





# What is your favorite part of living in Whitestown?









### The Parks & Recreation Master Plan Process

#### Where Are We Today?

Site and facility review

Benchmark analysis

Special event program assessment

Levels of services standards

GIS mapping

#### Where Are We Going Tomorrow?

Community focus groups and stakeholder interviews

Statistically-valid survey

Demographics & recreation trends analysis review

Staffing review

#### How Do We Get There?

#### **Needs** prioritization

Capital development planning

Funding and revenue planning

Strategic action plan implementation



= Completed











GOVERNMENT / BUSINESS / COMMUNITY / HOW DO I...



The Town of Whitestown has a strong commitment to provide high-quality parks and recreation amenities and parks to the community. As such, the Town of Whitestown has partnered with PROS Consulting to complete a Parks and Recreation Master Plan.







**Statistically Valid Survey Participants** 



**Online Survey Participants** 

**Key Stakeholder** Meetings

**Focus Groups** 





The Town of Whitestown has a strong commitment to provide high-quality parks and recreation amenities and parks to the community. As such, the Town of Whitestown has partnessed with PROS Counsilting to complete a Parks and Recrestion Master Plan.

whitestown.in.gov/parks-master-plan



RECREATION

# Statistically-Reliable Survey

Only scientific and defensible method to understand community needs

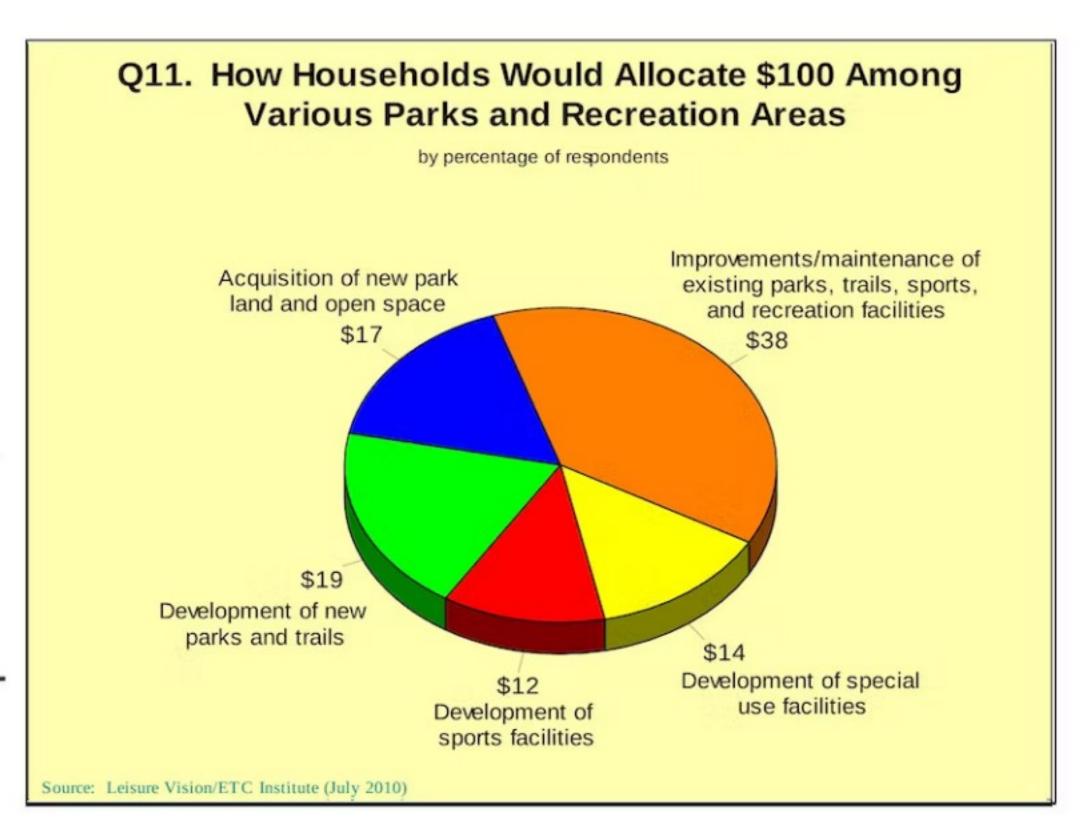
Administered by mail/phone/web

Developed in partnership with the staff

Methodology allows high return rate (25%-35%)

Total of 375 completed surveys, 95% level of confidence with a margin of error of  $\pm$ /- 5%

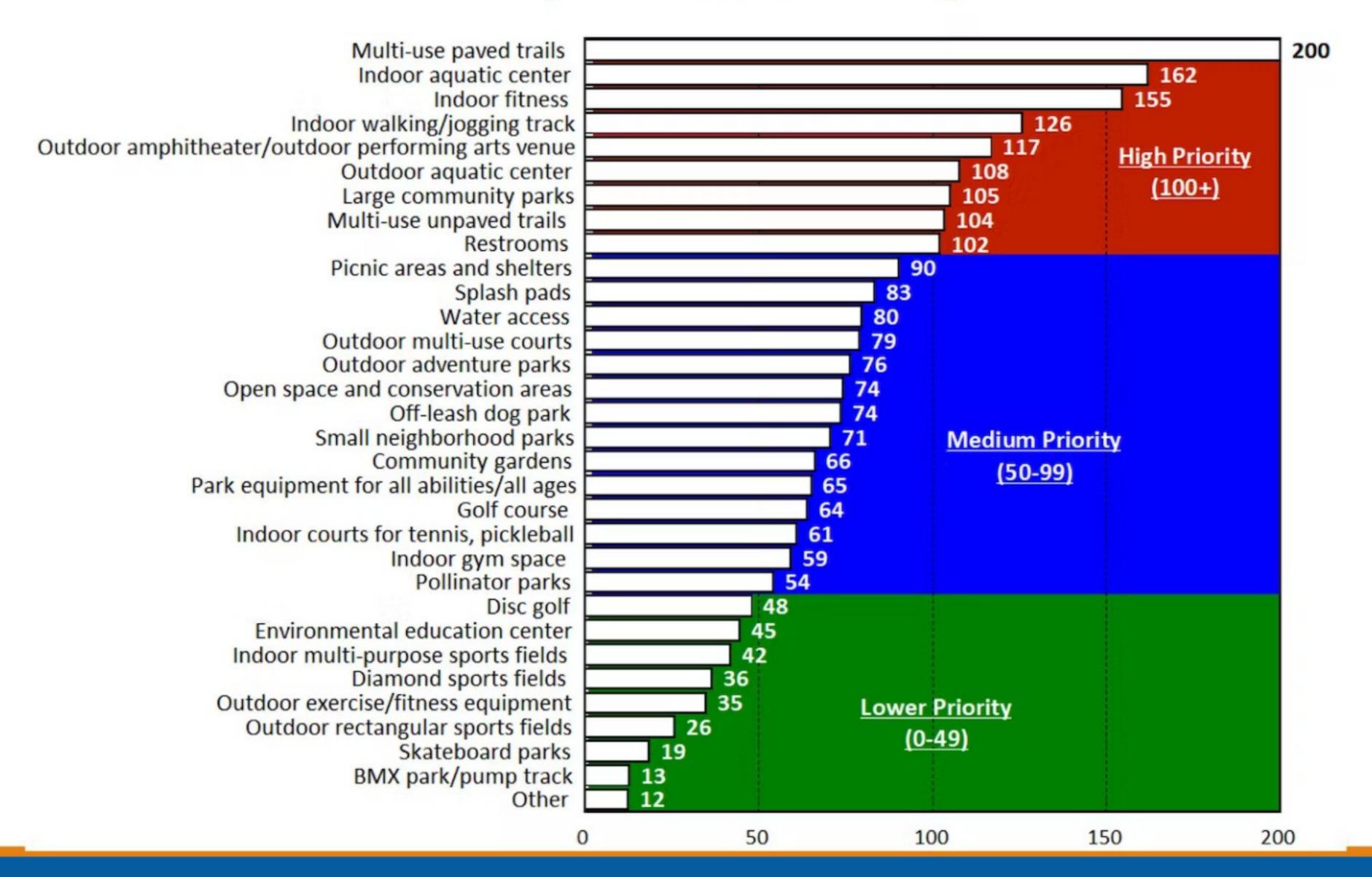
English and Spanish language survey instrument







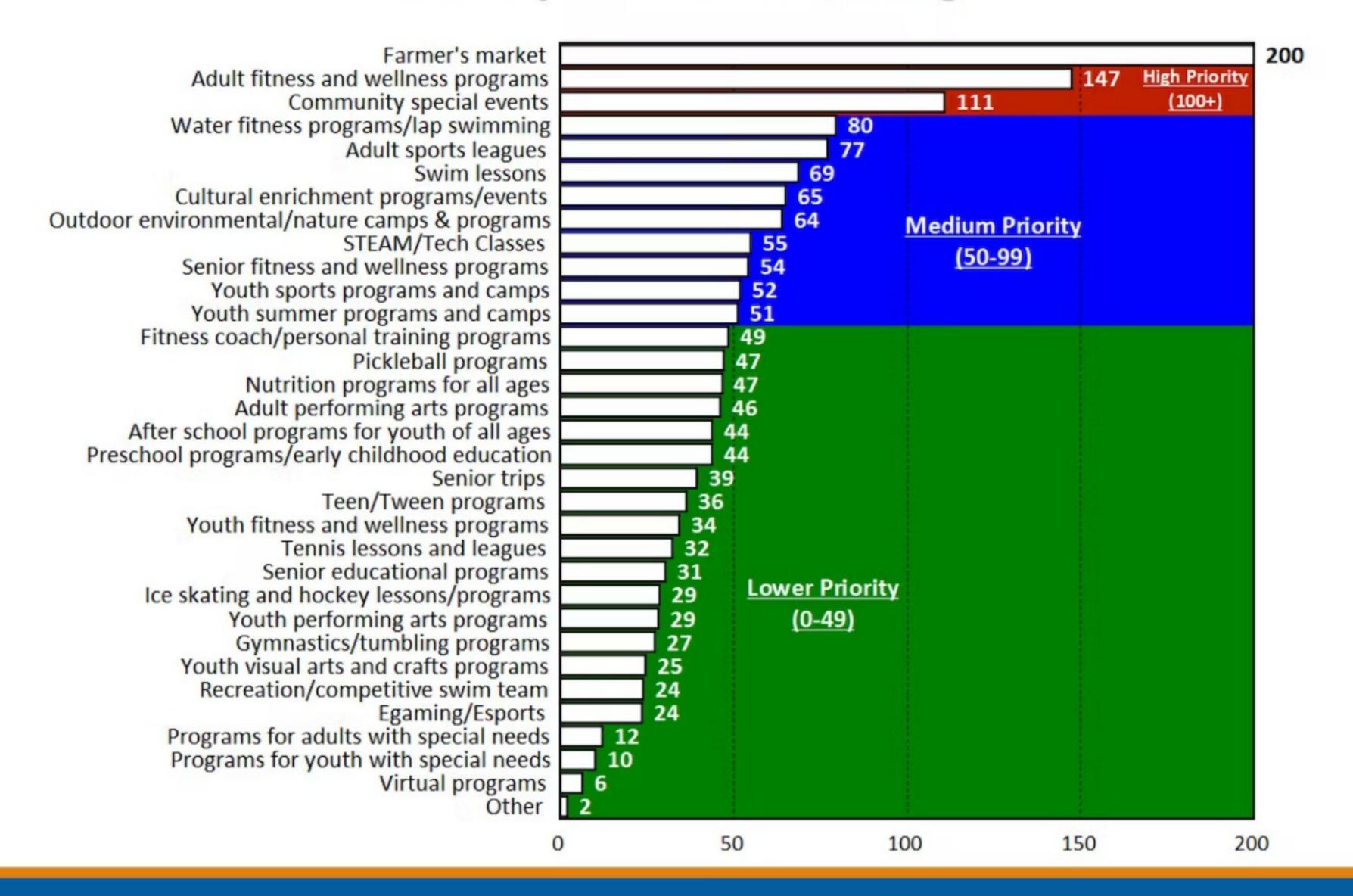
### Top Priorities for Investment for Facilities Based on the Priority Investment Rating







#### Top Priorities for Investment for Programs Based on the Priority Investment Rating













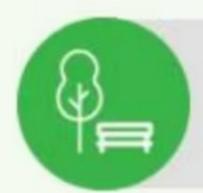


28% of residents live within a 10 minute walk of a park.



Median for the 100 ParkScore® cities: **75**% Median for the 14,000 cities and towns in our ParkServe® database: **55**%

of Whitestown's city land is used for parks and recreation.

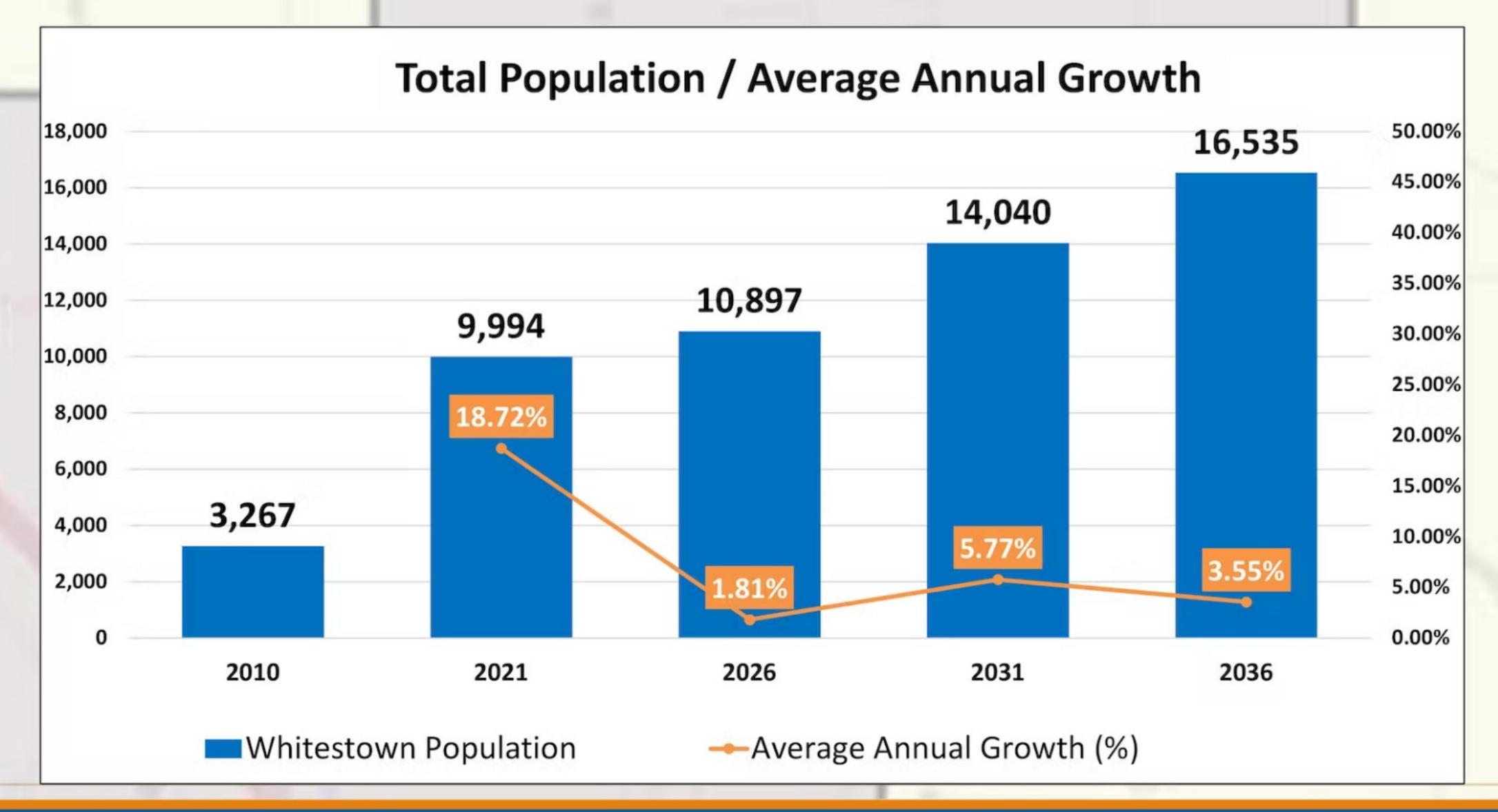


Median for 100 ParkScore® cities: 19% Median for all 14,000 cities and towns in our ParkServe® database: 15%





## Extreme Growth

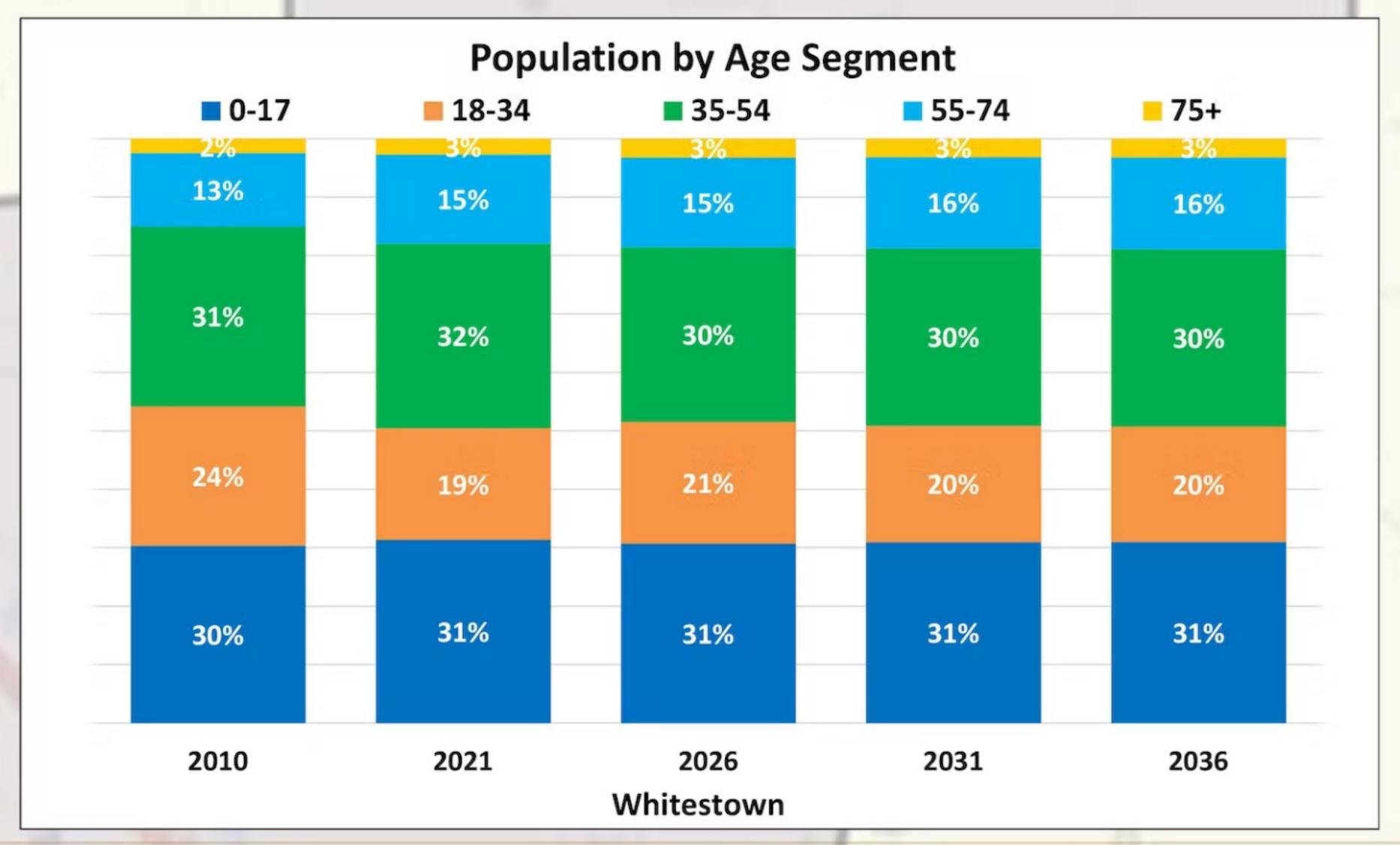


Whitestown





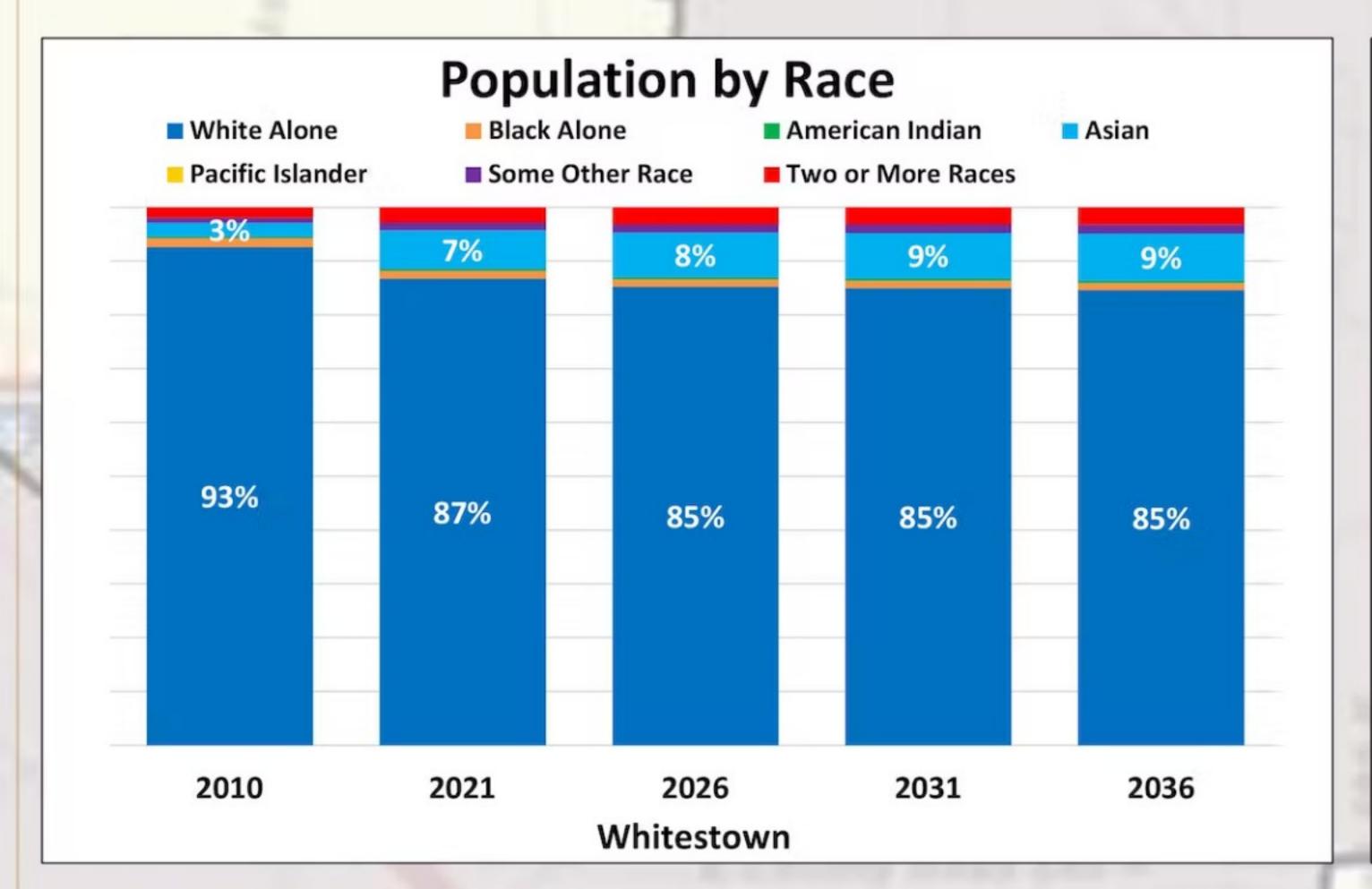
# Young Family Community

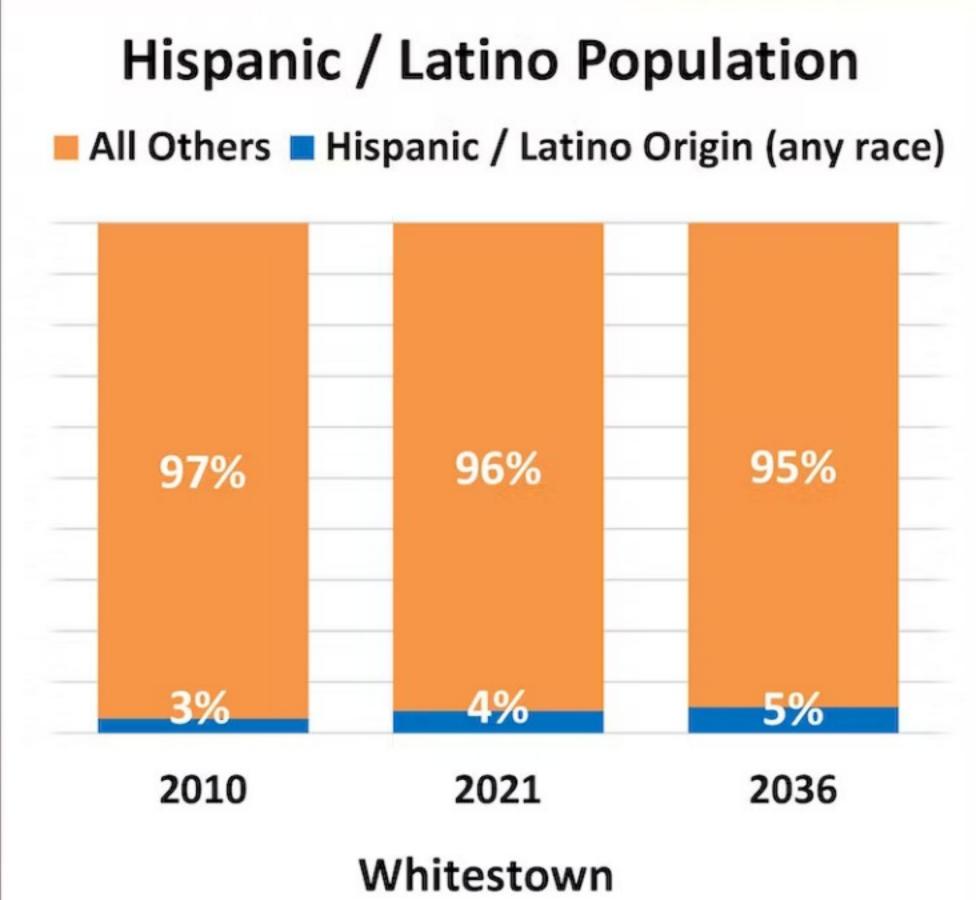






## Recent Diversification

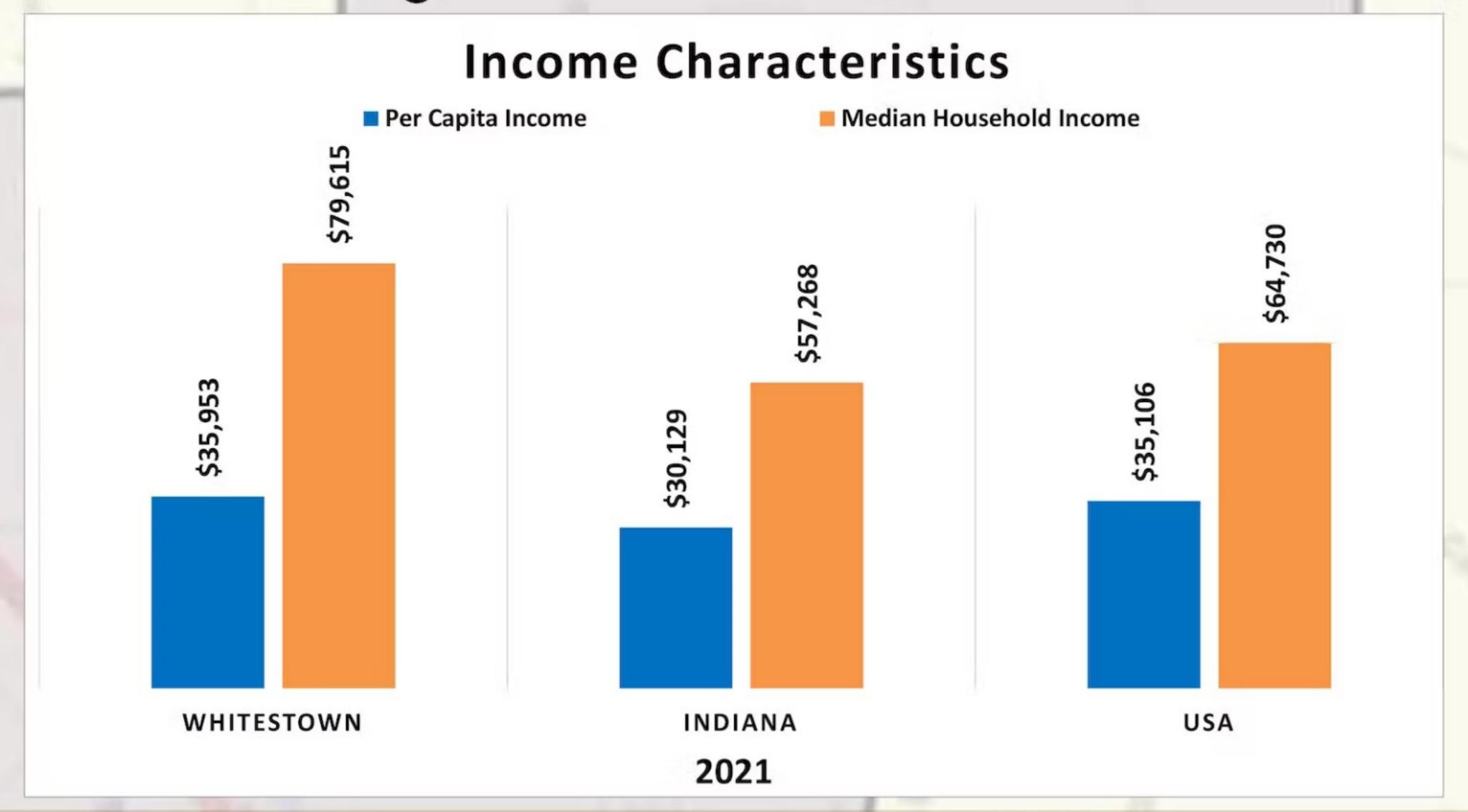








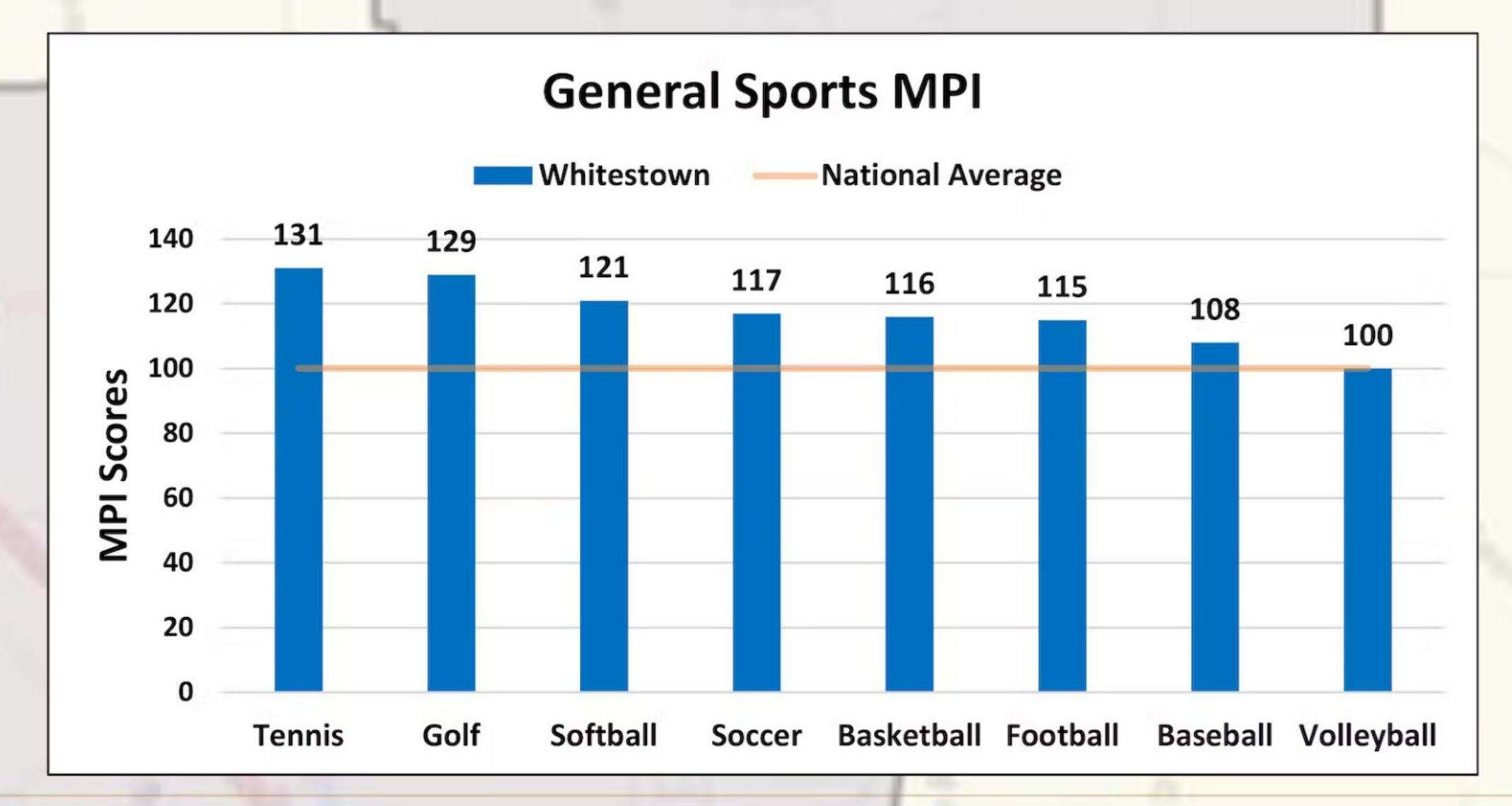
# Above Average Income







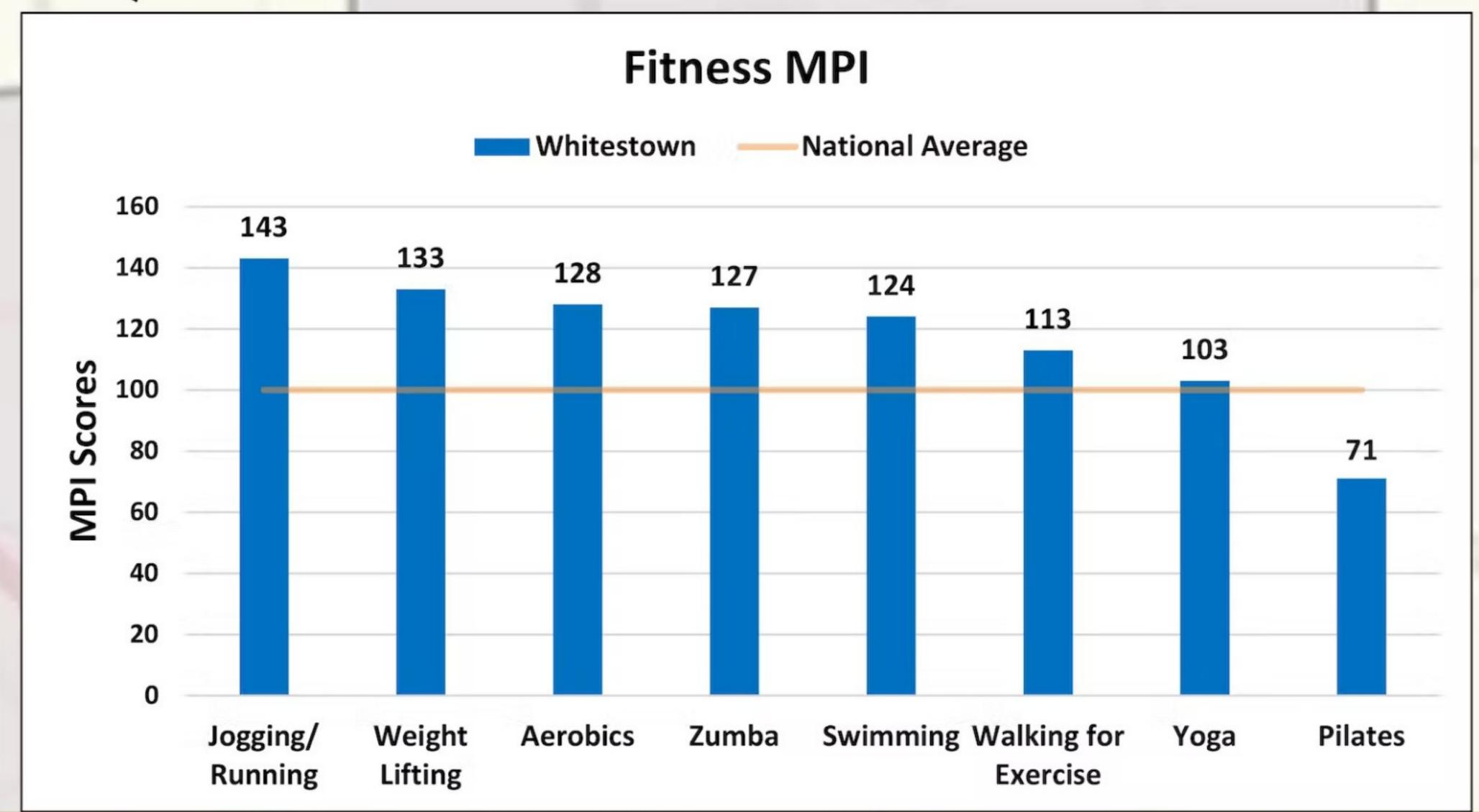
# Enjoy Sports...







# (Most) Fitness...

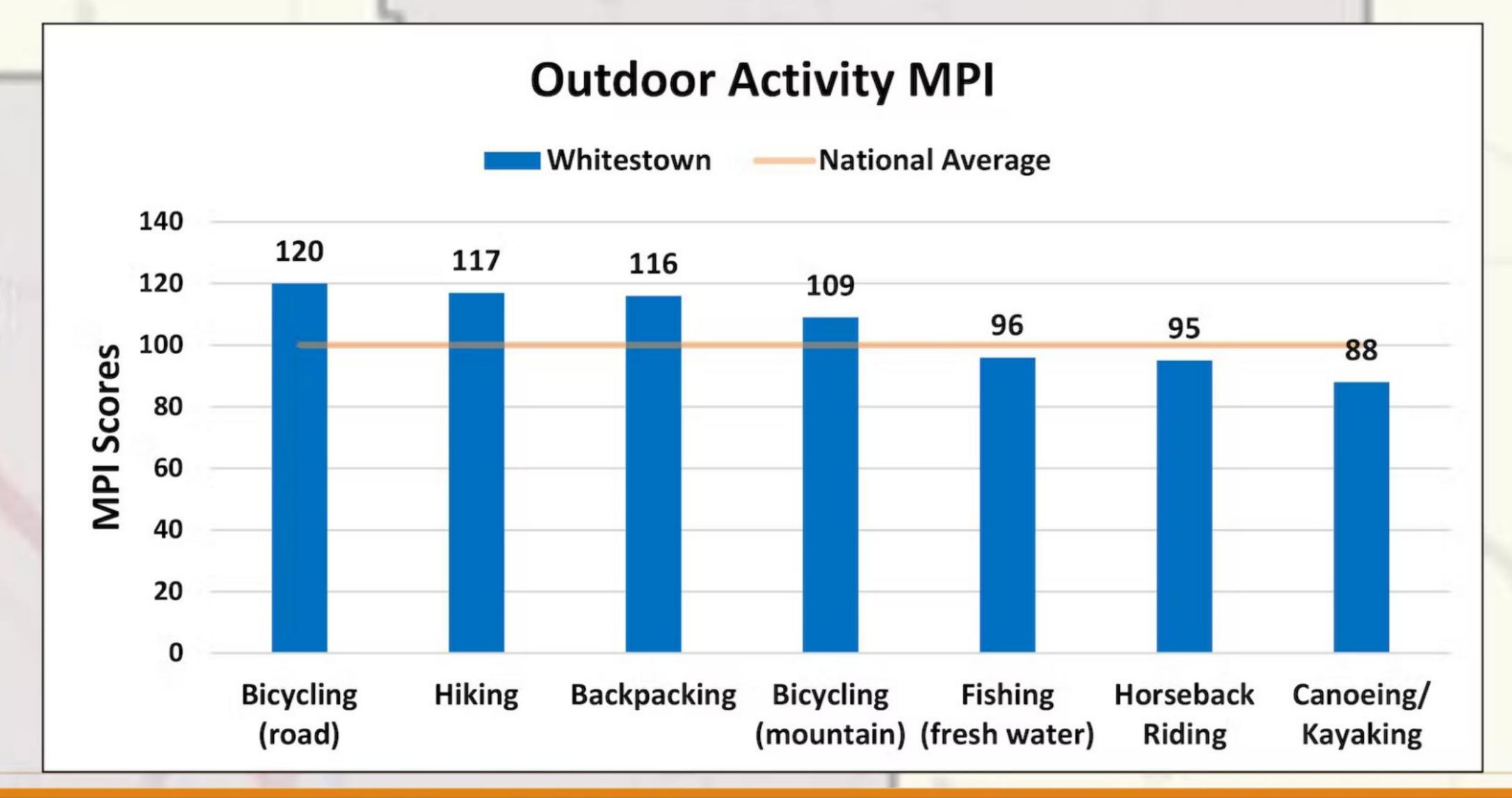


Whitestown





# ...and Biking, Hiking, & Backpacking





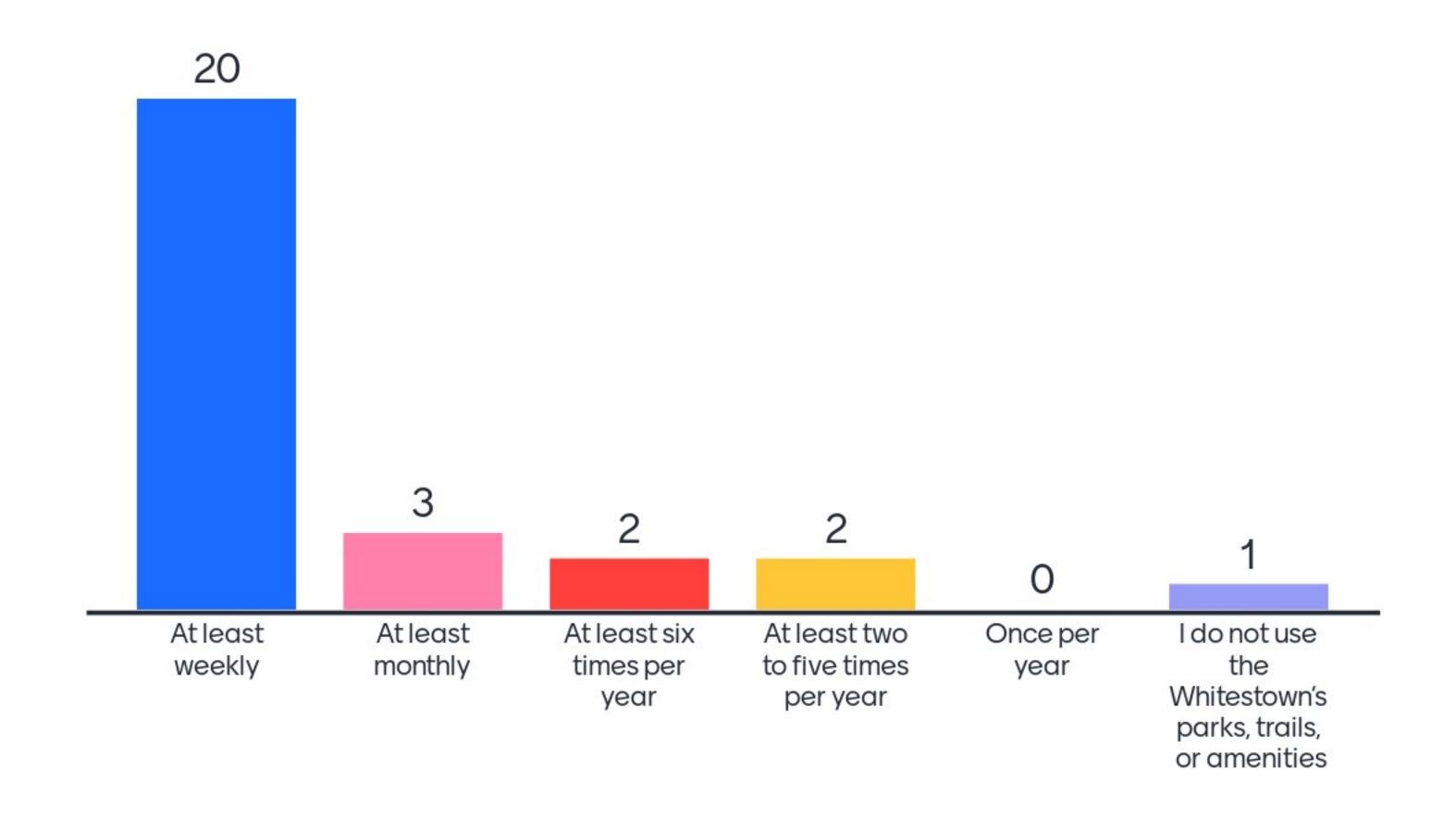




# Usage & Quality



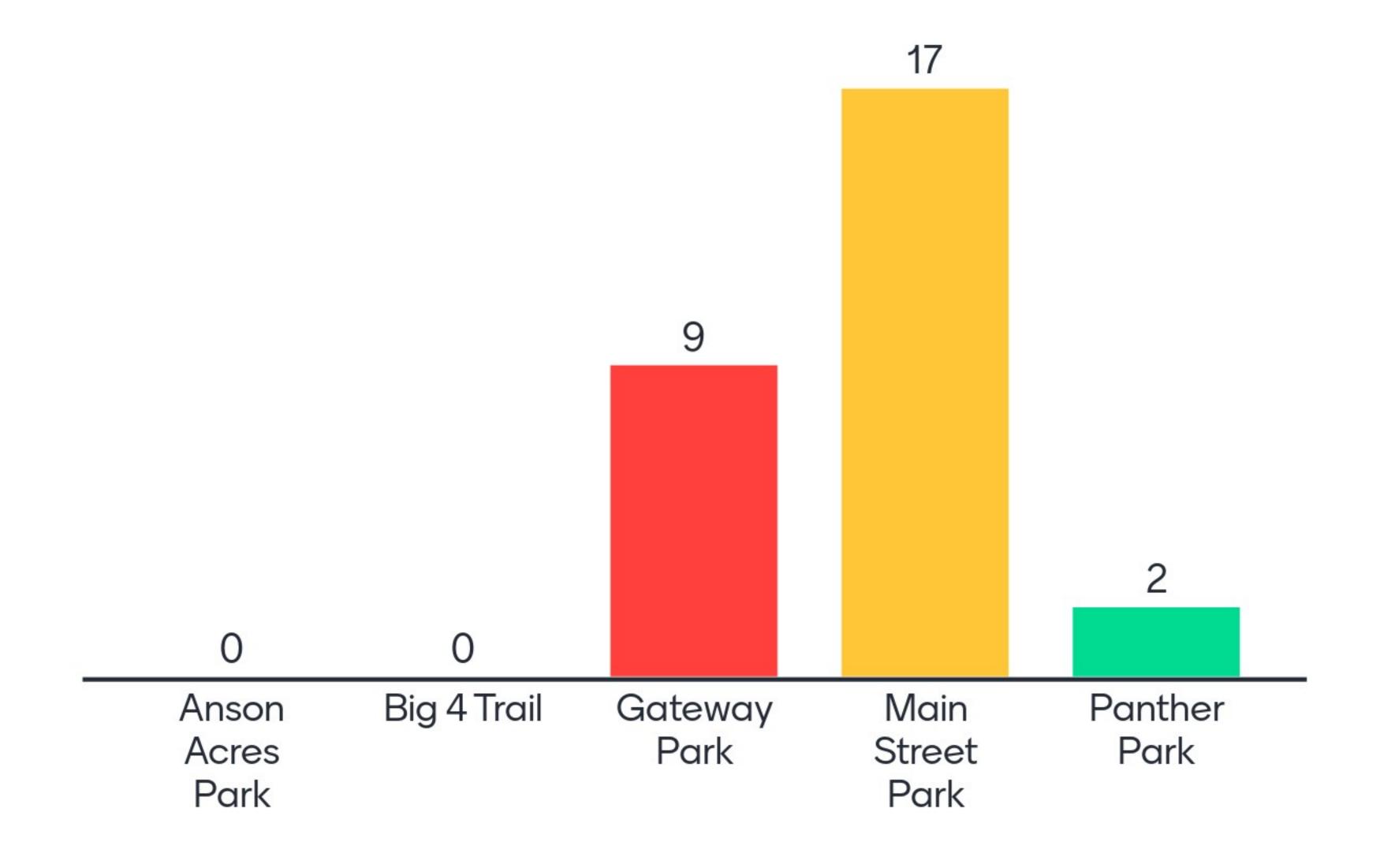
# How often annually do you use any Whitestown's parks, trails, or amenities?





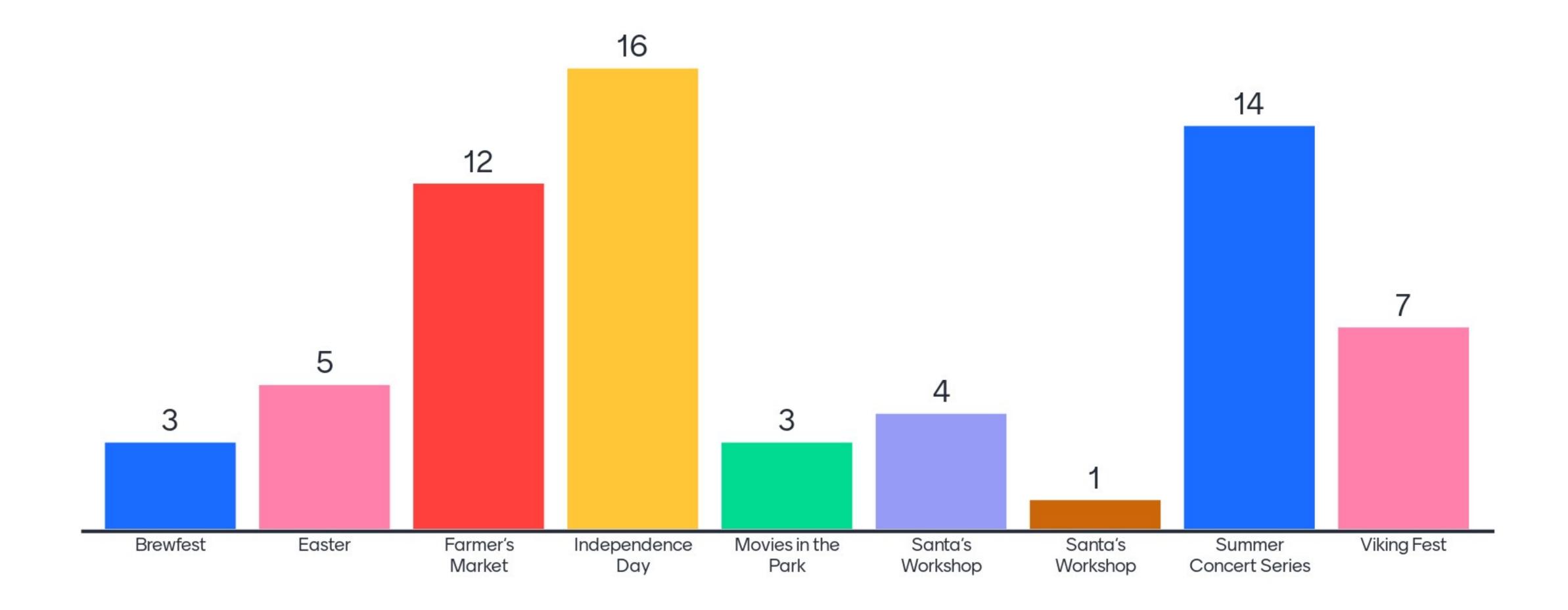
#### Mentimeter

## Which parks/amenities do you use regularly?





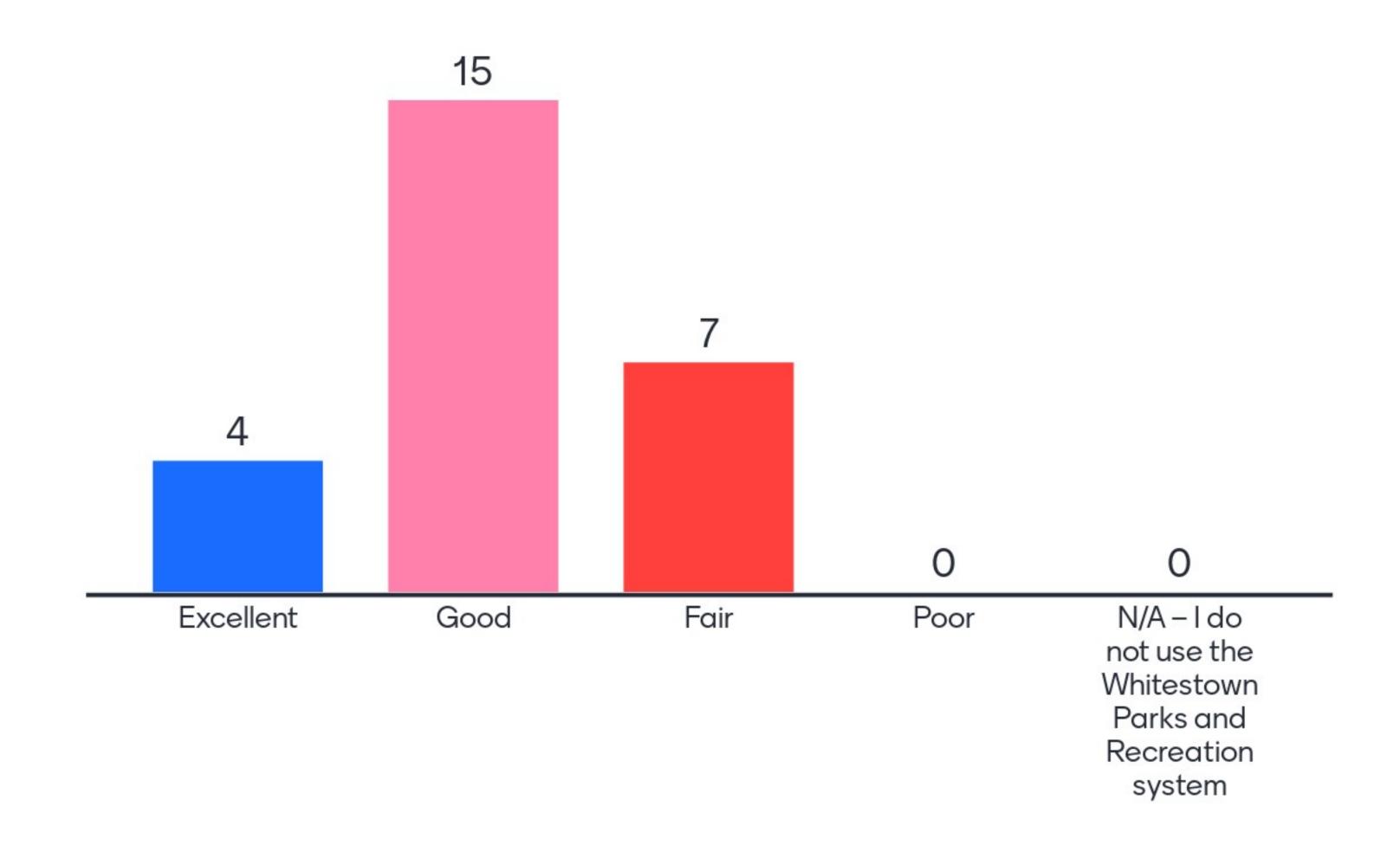
## Which events do you attend regularly





#### Mentimeter

# How would you rate the overall quality of the Whitestown Parks and Recreation system?





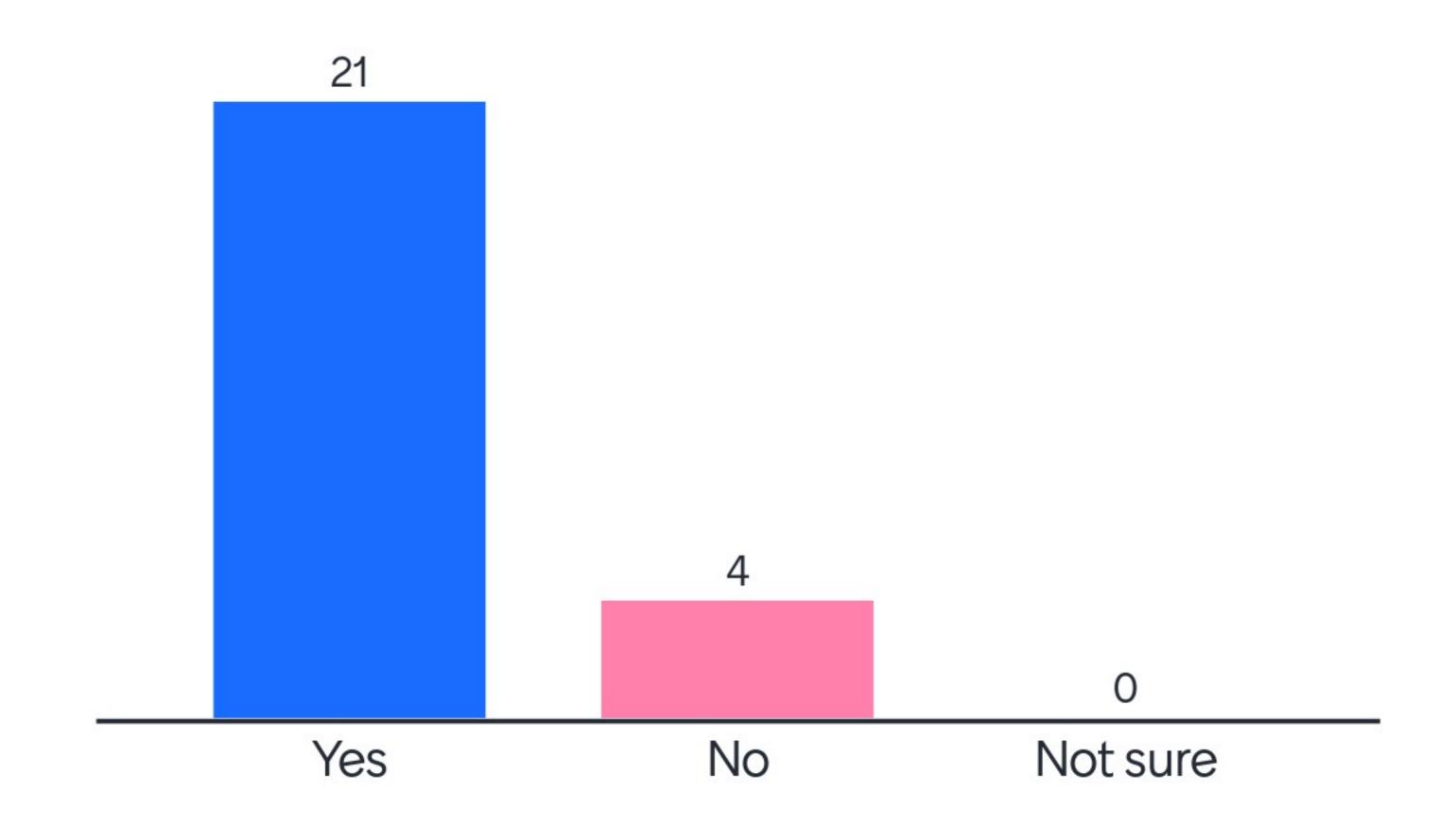


## Access & Travel



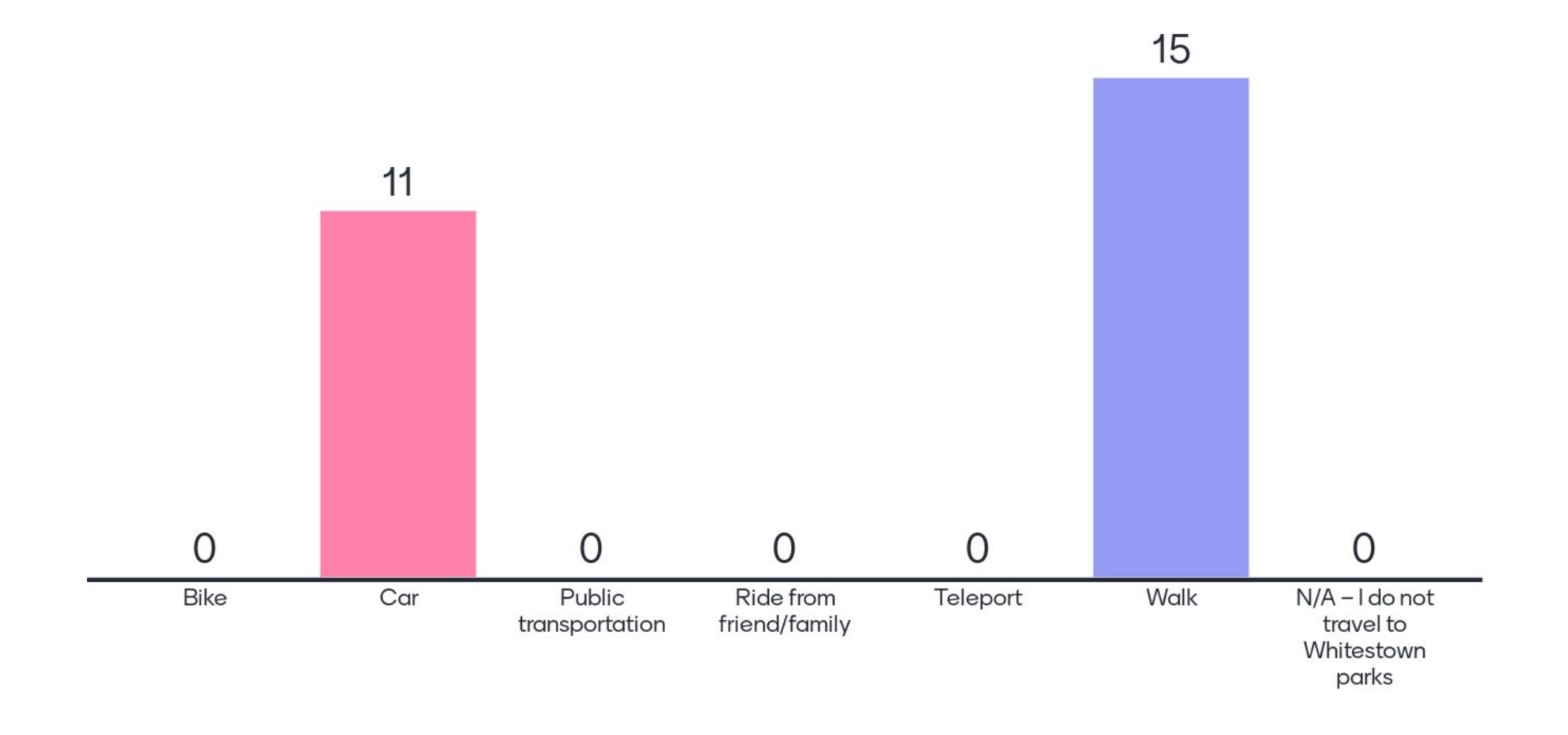
#### Mentimeter

# Do you live within a 10-minute walk to a park or trail?



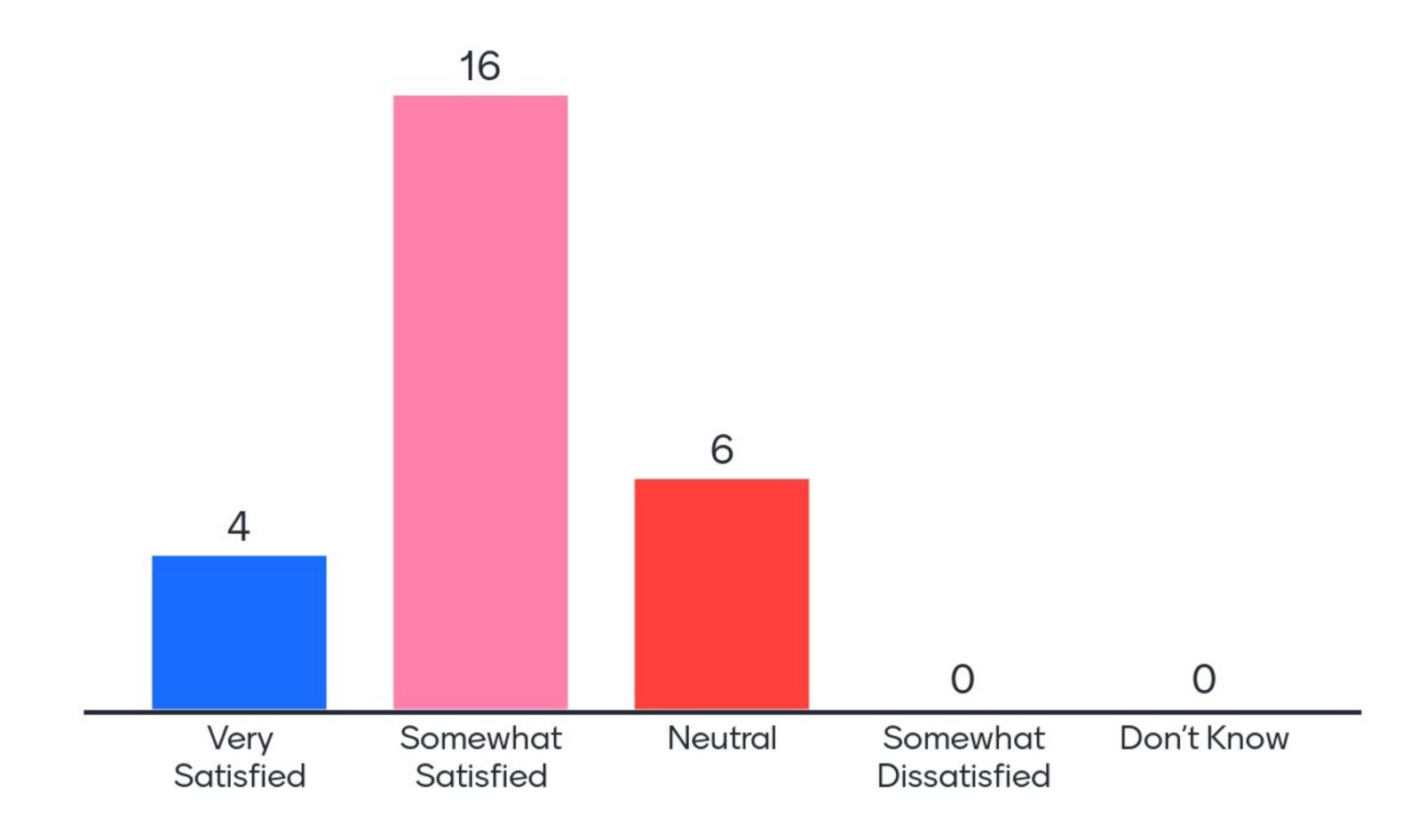


### How do you travel to your nearest local park?





## Please rate your satisfaction with the overall quality you receive from Whitestown Parks and Recreation?



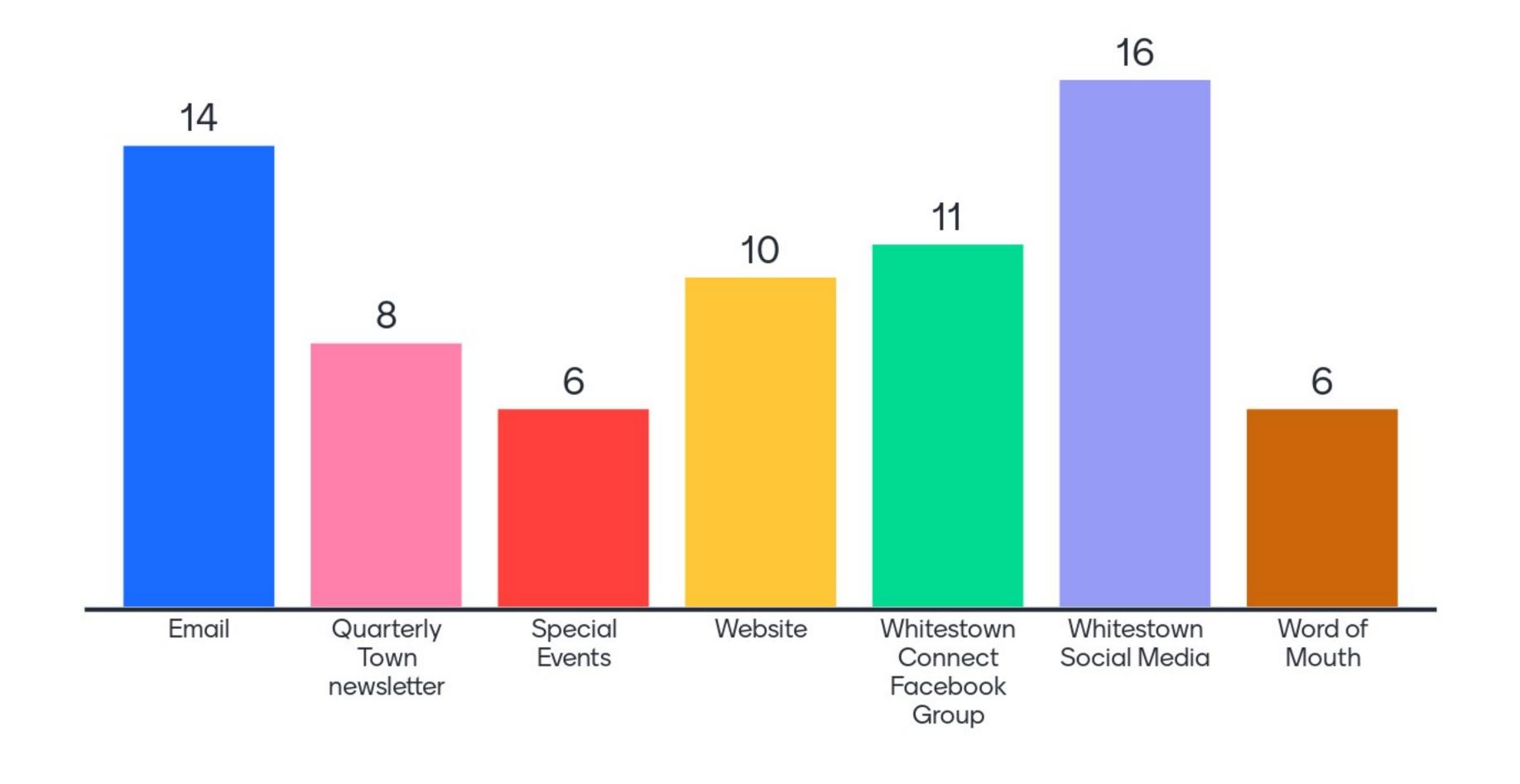




## Communication & Barriers

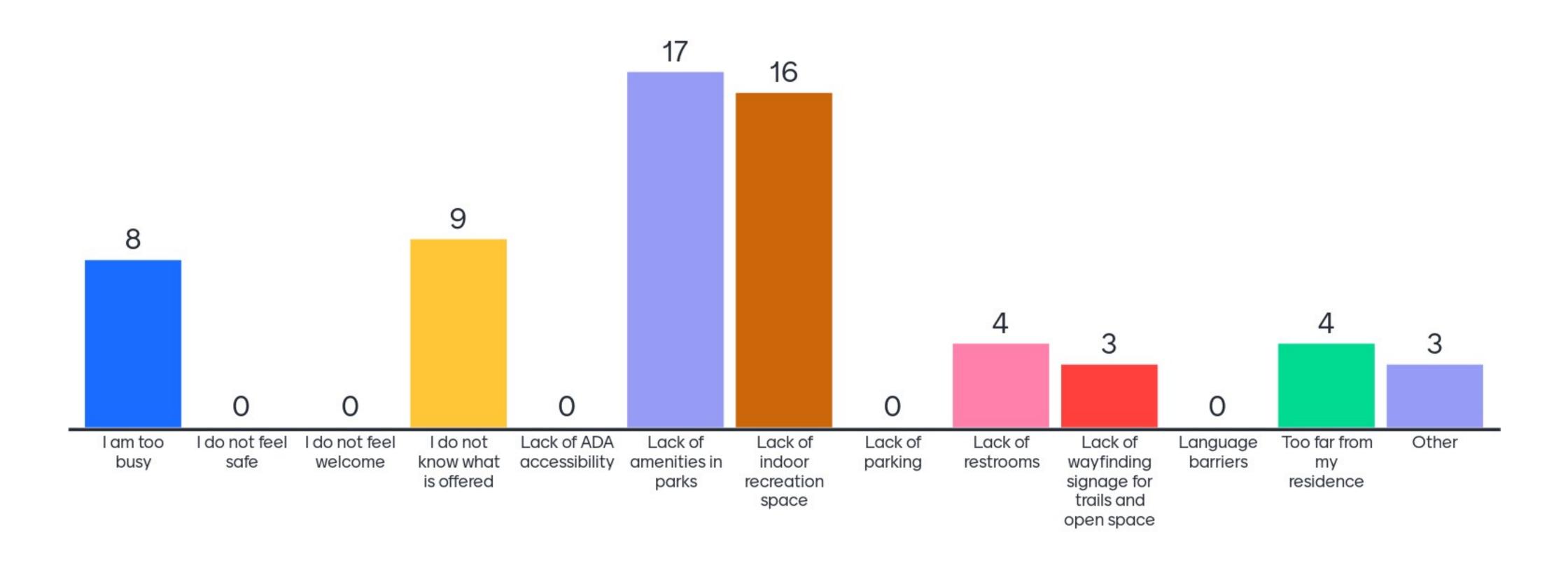


# What are the THREE MOST PREFERRED ways to learn about Whitestown's parks, recreation facilities or trails?





# What are the THREE LARGEST BARRIERS that prevent you from using Whitestown's parks, recreation facilities and trails more often?



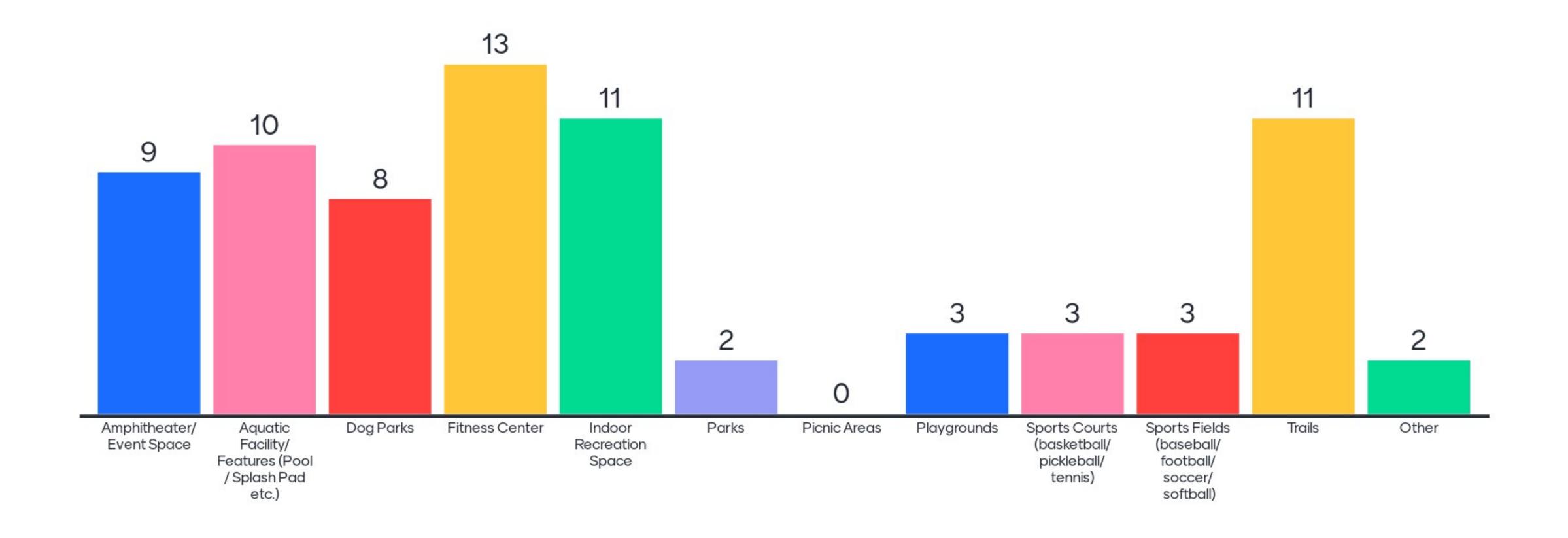




## Future Needs

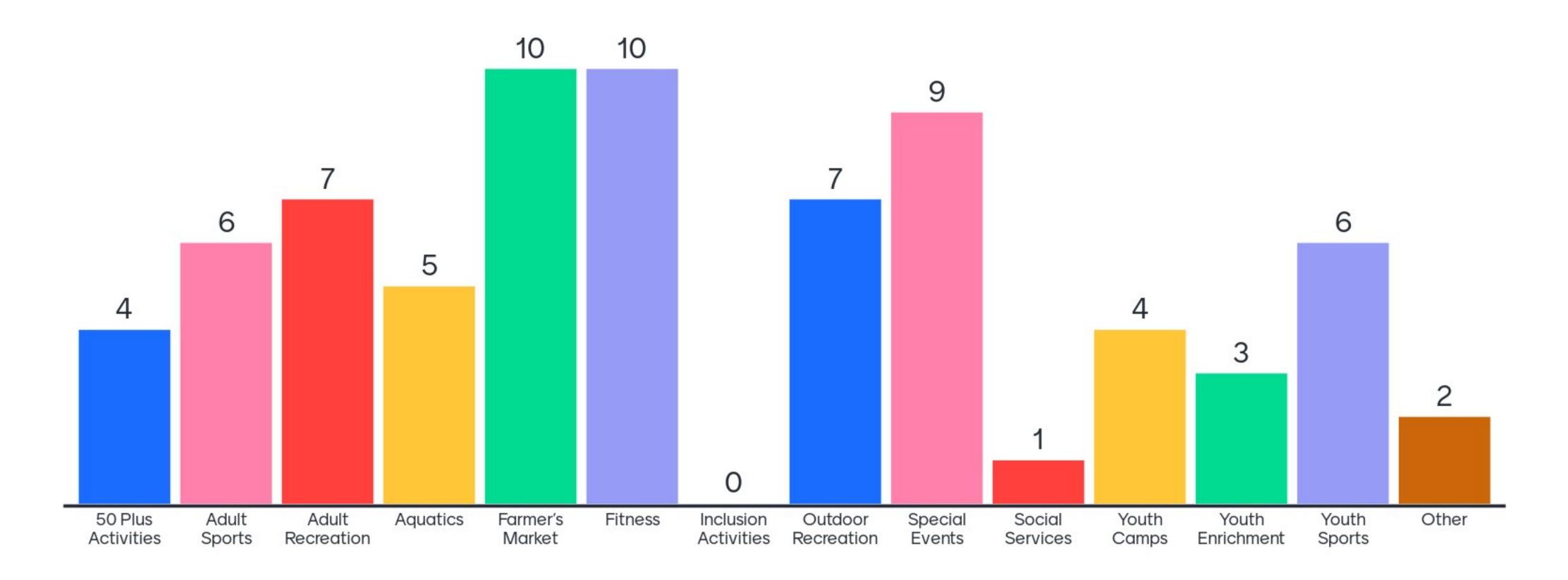


# Which THREE facilities / amenities are you and/or members of your household most interested in?



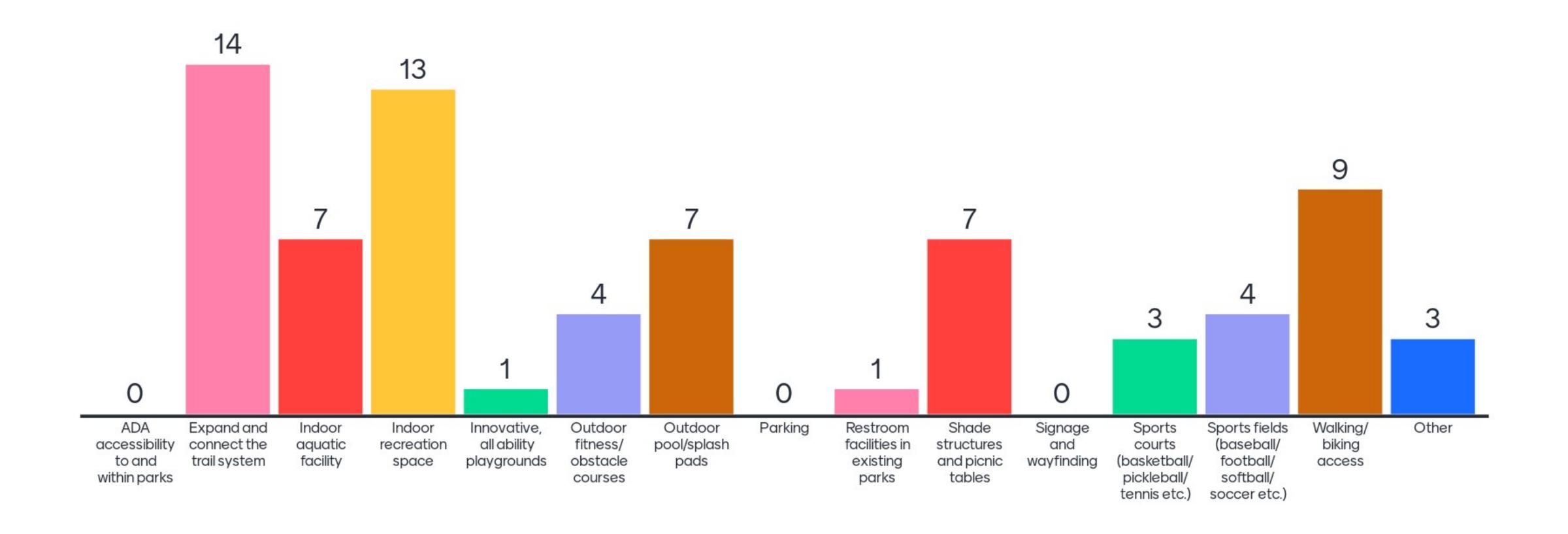


# Select the TOP THREE TYPES of programs you and/or members of your household would be most interested to participating in?





# What are the THREE MOST IMPORTANT improvements you are interested in over the next ten years?





## Next Steps

- 1. Program Assessment
- 2. Needs Assessment Findings Presentation for the public
- 3. Capital Improvement Plan
- 4. Funding & Revenue Strategies
- 5. Action Plan
- 6. Ongoing updates to whitestown.in.gov/parks-master-plan











### Parks and Recreation Master Plan

Town of Whitestown Parks and Recreation

